Euromaid User Manual

Description: 54cm Freestanding Cooker

Front Control Models: MODEL NO. EFS54FC-DCW / EFS54FC-DDS

Rear Control Models: MODEL NO. EFS54RC-DRW / EFS54RC-DCW / EFS54RC-DCB

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We recommend that you read the instructions in this manual carefully before use for the best performance and to extend the life of your appliance, as it will provide you with all the instructions you require to ensure its safe installation, use and maintenance. Always keep this manual close to hand since you may need to refer to it in the future. Thank you.

Condition of use:

This appliance is intended to be used for domestic use, not commercial use.

SAFETY PRECAUTIONS

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Warning ensure that no downward pressure is applied to the oven door when open. in particular, do not allow a child to climb on to open oven door
- Warning accessible parts can become hot during use, especially the oven door. To avoid burns, young children must be kept away.
- Young children should be supervised to ensure they do not play with this appliance.
- During use this appliance becomes hot.
- Care should be taken to avoid touching hot external and internal surfaces when in use. Use oven gloves.
- Install cooker, shelving and fittings in accordance with this manual.
- Ensure all specified vents, openings and airspaces are not blocked.
- The appliance is not intended to be operated by means of external timer or separated remote-control system.
- CAUTION: The cooking process has to be supervised. A short term cooking process has to be supervised continuously.
- To ensure your safety all electric appliances should only be installed or service by qualified staff.
- If the supply cord when fitted, is damaged, it must be replaced a service agent or similarly qualified person in order to avoid a hazard.
- Do not spray aerosols in the vicinity of this appliance while it is in operation.
- Do not store flammable materials in the appliance or near this appliance.
- Do not modify this appliance.
- Appliance must be installed according to current laws and regulations by qualified tradesmen/Installers

The Manufacturers, Importers/Distributors and Retailers shall not be liable to any legal liability, personal injury and property damage due to incorrect operation or incorrect Installation.

OTHER IMPORTANT SAFETY INFORMATION



This appliance must not be used as a space heater.



Do not obstruct the ventilation slots on front or back of appliance.



Do not remove any labels or use abrasive/ corrosive cleaners on.



According to the electrical safety regulations the appliance equipment must be properly earthed.



Do not use corrosive cleaners e.g. oven cleaners that contain caustic soda.

WARNINGS FOR USE

GRILL WARNINGS

- DO NOT leave grill on unattended.
- DO NOT cover the grill tray wire rack with foil.
- Trying to grill food more than 25mm thick under grill can be a fire hazard. Trim excess fat from fatty meats, such as pork and lamb.
- Fat left on a grill tray is a fire hazard! Keep grill clean and turn off grill immediately after use and leave drawer open for a few minutes to cool grill area

OVEN WARNINGS

- Do not push down or apply any weight on open oven door.
- Do not line oven with foil or place anything on the bottom of the oven while baking to avoid permanent damage, as trapped heat will crack or craze the enamel floor of the oven cavity liner.
- Use of olive oil and other poly-unsaturated oils (vegetable oils) when roasting uncovered food causes deposits inside the oven which are very difficult to remove.

GENERAL HOTPLATE AND BURNER WARNINGS

- Do not allow pots to boil dry, as damage to hotplate may result.
- Do not operate hotplates or burners without a pot, fry pan etc.
- Do not allow cookware to overhang hob onto adjacent bench tops, this will cause scorching to the bench top surface.
- Stainless steel sealing ring around the hotplate will discolour due to heat.
- Danger of fire: Do not store items on the cooking surface. WARNING: Unattended cooking on a hob with fat or oil can be dangerous and may result in a fire.

CERAMIC HOTPLATE WARNINGS

- DO NOT place heat resistant mats, wire mats or aluminum foil under pots or pans.
- DO NOT cook food directly on the ceramic glass surface.
- DO NOT use round bottom woks or similar utensils which could lead to overheating of hotplates and possible damage to the cooking surface. Cookware used should have completely flat bases.
- Ensure cookware states it is suitable for use on ceramic glass. Some aluminium and copper based
- cookware can cause minor pitting of the ceramic glass surface.
- DO NOT use the ceramic cook top as extra bench space or as a cutting board.
- AVOID dropping heavy objects onto the ceramic glass surface as damage can occur
- Immediately clean glass when sugary liquids have spilt eg. stewed fruit, jam, melted sugar.
- If the hob surface is cracked, switch off the appliance to avoid the possibility of electric shock

DISPOSAL OF PACKAGING

• Please recycle the cardboard and also any polystyrene packaging where possible.

INSTALLATION, CLEANING AND SERVICING

- An authorised person must install this appliance.
- Before using the appliance, ensure that all packing materials are removed from the appliance.
- In order to avoid any potential hazard, the Installation Instructions must be followed.
- In order to avoid accidental tipping of the appliance (for example, by a child climbing onto the open oven door), the anti tilt plate must be installed.
- The cooker must not be placed on a base or plinth.
- The appliance must not be installed behind a decorative door in order to avoid overheating.
- Where the appliance is installed next to cabinets, the cabinet material must be capable of withstanding 85°C.
- Only authorised personnel should carry out servicing.
- Always ensure the appliance is switched off before cleaning.
- Do not use caustic soda- based cleaners.
- Do not use steam cleaners, as this may cause moisture build up.
- Always clean the appliance immediately after any food spillage.
- Appliances requiring connection to 220-240V and must be earthed.
- Means for disconnection must be incorporated in the fixed wiring in accordance with the wiring rules.
- Gas models are NOT APPROVED for installation in marine craft, caravans or mobile homes

PRODUCT DESCRIPTIONS REAR CONTROL MODELS

DESCRIPTION OF COOKER WITH SEPERATE GRILL AND REAR CONTROLS

- 1. Hob (solid, coil and ceramic)
- 2. Heat shield (coil element models only)
- 3. Grill door
- 4. Oven shelf (2 supplied)
- 5. Enamelled oven baking tray (1 supplied)
- 6. Oven inner door glass
- 7. Oven door
- 8. Control panel
- 9. Grill element (inside compartment)
- 10. Grill tray wire rack insert (reversible to adjust height)
- 11. Fan & element cover
- 12. Oven rear fan forced element
- 13. Hidden oven base element
- 14. Rear adjustable anti slip feet (2)
- 15. Anti tilt floor bracket
- 16. Kick panel (stability bolt located behind kick panel)



PRODUCT DESCRIPTIONS FRONT CONTROL MODELS

DESCRIPTION OF COOKER WITH SEPERATE GRILL AND FRONT CONTROLS

- 1. Hob (Solid, coil, ceramic and gas). Gas model supplied with cast iron trivets and WOK adapter.
- 2. Gas Model - Wok burner (1) (highlighted) with removable cap, distributor, other burners (2x semi rapid, 1x auxiliiary). Control panel
- 3. 4. Grill door
- 5. Oven shelf (2 supplied)
- Enamelled oven baking tray (1 supplied) 6.
- 7. Oven inner door glass
- 8. Oven door
- 9. Rear splash back (1 supplied)
- Grill element (inside compartment) 10.
- Grill tray wire rack insert (reversible to adjust height) 11.
- 12. Fan & element cover
- Oven rear fan forced element 13.
- 14. Hidden oven base element
- Rear adjustable anti slip feet (2) 15.
- Anti tilt floor bracket 16.
- Kick panel (stability bolt located behind kick panel) 17.
- 18. Front adjustable anti slip feet (2)

CONTROLS

Front Control Panels: EFS54FC-DDS



- 1. Gas burners control knobs
- Sets burner cooking temperature.
- 2. Grill indicator light
 - Light is on when grill element is heating up, then cycles on and off to maintain temperature.
- 3. Oven indicator light
- Lights is on when oven element is heating up, then cycles on and off to maintain temperature.
- Grill temperature control knob 4.
 - Adjusts grilling temperature.
- Oven temperature control knob 5.
- Adjusts oven temperature. 6.
 - Oven Function control knob
 - Sets oven function.
- 7. 120 Minute Timer
 - Sets "reminder" alarm count-down time, or if oven is being used, the cooking time until oven switches OFF.

NOTE: The gas burner control knobs have to be held down for approximately 5 seconds to ignite.

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Front Control Panels: EFS54FC - DCW



Rear Control Panels



Rear Control Panels EFS54RC - DCW and EFS54RC - DCB $_3$



- 1. Radiant (coil) Hotplate Control Knob
 - Adjusts temperature of hotplate.
 - Hotplate Indicator Light (where fitted)
 - Comes on when a hotplate is turned on.
- 3. Grill Indicator Light
 - Light is on when grill element is heating up, then cycles on and off to maintain temperature.
- 4. Oven Indicator Light
 - Light is on when oven element is heating up, then cycles on and off to maintain temperature.
- 5. Grill Temperature Control Knob
 - Adjusts grilling temperature.
- 6. Oven Temperature Control Knob
 - Adjusts oven temperature.
- 7. Oven Function Control Knob
 - Sets oven function.
- 8. Programmable Clock (where fitted)
 - Sets cooking reminder times and sets automatic cooking duration and stop time
- 9. 120 Minute Timer
 - Sets "reminder" alarm count-down time, or if oven is being used, the cooking time until oven switches OFF.
- 10. Ceramic Cooktop Control Knob
 - Adjusts temperature of ceramic cooktop.

2.

PREPARING YOUR APPLIANCE FOR THE FIRST TIME

- Please wipe out the oven interior prior to operation with warm soapy water and polish dry with a soft clean cloth.
- New appliances can have an odour during first operation from components manufactured with the aid of oils. It is recommended to `run in' your oven before you cook for the first time. Run the an empty oven at 180°C for approximately 1 to 2 hours. Ensure that the room is well ventilated.
- Please install oven furniture as outlined in the "Fitting Oven Accessories and Cleaning" section.
- If your appliance is fitted with solid hotplates, turn heat setting to high for 3 minutes to fully harden the coating. When cooled, apply a thin coating of cooking oil to seal the surface.
- The grill element may have oils left on the grill during manufacture. Before you cook on the grill for the first time, turn on for 15 minutes with 10mm of water in the bottom of the grill dish.

120 MINUTE TIME MODELS

If your upright cooker is fitted with a 120 minute timer you must select a cooking time or turn the knob clockwise to the ` \bigcup ' symbol to operate. If either of these are not selected the oven will not heat.

DIGITAL TIMER WITH 3 BUTTONS

If you have purchased a model fitted with a 3 button programmable timer, you must set the time before you can operate your appliance.

- After the appliance has been electrically connected "00.00" will be displayed and the "^O" will flash.
- To set the time, press the "-" or"+" buttons. 15 seconds after the last change, the "[©]" will disappear, confirming the time has been set.

NOTE: The clock has a 24-hour display

FITTING OVEN SHELVES

- Ensure shelf orientation is correct (refer picture).
- The shelf has a safety bar fitted to reduce the risk of dishes sliding off the shelf, this is the rear of the shelf
- Slide into oven at an angle until raised back of shelf is past the stop on side runners.
- Lower front of shelf and push in until stop is reached.

NOTE: The top ledge is not a shelf position

OVEN SHELF POSITIONS

- The main oven has 5 shelf positions to choose from. Position 1 is the position at the bottom of the oven and position 5 is located at the highest point of the oven
- The 5 position side rack system can house both the standard oven shelves and baking tray.







USING THE OVEN

OVEN SAFETY WARNINGS

- Always follow the instructions for putting the shelves and side racks into the oven, to avoid accidents.
- DO NOT line the oven with foil, it will damage the enamel coating.
- DO NOT place cookware or anything else on the bottom of oven as trapped heat will damage the oven enamel coating.
- DO NOT touch the hot surfaces or heating elements inside the oven.
- DO NOT use the oven door as a shelf.
- DO NOT push down or sit on the open oven door.
- DO NOT place shelves on top of upper most shelf runner as there are no stops for shelf withdrawal

SET OVEN FUNCTION

Description of oven functions



The oven light is on. No heating elements are on.

Grill

The top central heating element comes on. Suitable for grilling food or browning food. Do not use lowest shelf position.



Fan Assisted Grill

The upper heating element and the fan come on. Suitable for grilling food without turning over and using two shelves. Do not use lowest shelf position



Fan Forced

The rear circular heating element and the fan come on to make heat distribution more even throughout the oven. This mode is ideal for general purpose cooking on 3 shelves at the same time.



Defrost

Only the fan operates. It is located on the back of the oven, making the air circulate at room temperature around the food. This is recommended for the defrosting of all types of food. By using the fan, the defrosting time is approximately halved .

OVEN TEMPERATURE KNOB

Select cooking temperature by turning the knob clockwise to the required temperature between 60°C to MAX.

• If the appliance is electric the "oven indicator light" will come on when the oven is heating up. When it goes out it means that it reached the required temperature. The oven indicator light going `on & off' during use is then normal. This means that oven temperature is being constantly maintained at the selected level.

SET COOKING TIME

120 Minute Timer

Operating oven without Timer

 Turn knob counter clockwise to "⊎" symbol. The oven will operate without use of the timer function.

Operating oven using the Timer

• To set the timer, simply turn the knob clockwise to the required number of minutes. The timer will automatically shut down the oven after the set minutes and the timer will ring at the same time.

NOTE: For any time below fifteen minutes turn the knob past the fifteen then turn it back to the required number of minutes. When the timer returns to zero, the timer gives a short ring.





PROGRAMMABLE CLOCK



- 1. Heating indication
- 2. Clock indication
- 3. Hour indication
- 4. Second indication
- 5. Minute indication
- 6. Up
- 7. Set
- 8. Down

Starting-up procedure

After power on, the screen will display "00:00" and "⁽⁾ clock indicator will be on.

Setting the time

NOTE: Digital clock is displayed in 24 hour format

When " \bigcirc " clock indicator and hour indication are flashing, press " + " up key or " - " down key to select a number value from (0-23) for the hour time, then press " \bigcirc " set key to change to the minute setting. Whilst flashing press ` + ` up key or ` - ` down key to select a number value from (0-59) for the minute time. The " \bigcirc " clock indicator will remain flashing for 15 seconds once the time is set and neither of the " + " up key or " - " down keys and pressed again whilst flashing.

Setting cooking duration timer

Press " \Box " selection button 3 times until " heating indicator is flashing, then press " + " up key or the " - " down key to select the cooking duration time in hours.

Then press the "1" selection button to enter the cooking duration time in minutes setting. The "2" heating indicator will remain flashing for 15 seconds once the cooking duration time is set and neither of the " + " up key or " - " down keys are pressed again whilst flashing.

Alternatively press the "to" selection button and the oven will start cooking immediately

If duration timer setting does need to exceed 59 minutes then initially the " T " selection button should be pressed 4 times instead of 3 to bypass the hour duration selection.

Audible 'End of Cooking' buzzer

The buzzer will sound for up 60 seconds at the end of the cooking time duration that has been set has been reached. The "00: 00 " display and "^{SSS}" heating indication will flash for this period unless the "¹" selection button is pressed. The clock will return to the time of day display when either of the above tow actions occur.

Note

- If you press " + " up key or " " down key for more than 3 seconds, the value will change quickly.
- When setting the Time or Cooking Duration Timer the ": " does not blink although will blink when in either normal Time mode or Cooking Duration Timer is displayed.

OVEN COOKING GUIDE

The following is intended as a guide only. It is often required to set oven 10-20 degrees above or below this guide to get the result you want. Also adjustments are needed for the cooking time to suit personal desired results. Also you should follow the recipe guide when setting temperature and times. For best results when baking, preheat your oven for 15-20 minutes.

Fan forced function		Time o in	
Food	Temperature(°C)	Oven shelf position	Time in minutes
Plain or fruit scones	200	Any	10-15
Rolled biscuits	150	Any	10-15
Spooned biscuits	180	Any	12-15
Shortbread biscuits	150	Any	30-35
Hard individual meringues	100	Any	90
Soft individual meringues	165	Any	15-20
Pavlova	100	Any	75
Patty cakes	170	Any	15-20
Sponge	170	Any	20-30
Plain butter cake	170	Any	25-40
Rich fruit cake	130	Any	180
Short crust cornish pasty	160	Any	40-45
Short crust custard tart	170-200	Any	20-30
Cream puffs	200	Any	25-30
Yeast bread	200	Any	25-30
Pizza	205	Any	12-20

Meat/I	Poultry/Fish	Fan Forced - Rec. Temp (°C)	Minutes per kilogram
	Rare	180	35-40
Beef	Medium	180	45-50
	Well done	180	55-60
Lamb	Medium	180	40
Lamb	Well done	180	60
Veal		170	60
Pork		200	60
Chicken		180	45-60
Duck		180	60-70
Turkey		180	40-45 (less than 10kg)
Turkey			35–40 (more than 10kg)
Fish		160-170	20

UNDERSTANDING COOKING PROBLEMS

Problem	Causes	What to do
Uneven cooking	Incorrect shelf position	Select shelf that puts food in centre of oven
	Oven tray too large	Remove oven tray. Use smaller trays or dishes
	Trays not in centre	Put trays in centre
	Oven fan causing uneven browning or small cakes to lean over	Rotate food during cooking, or use Conventional Mode (i.e. no fan)
Baking products too brown	Oven not preheated	Preheat the oven
on top	Baking tins too large (diameter) for recipe	Use correct size tins
	Fan-forced mode with oven temperature too high	Check recipe. Reduce oven temperature by 10-29 or more
	Cooking time too long	Next time, shorten cooking
	Baking tins not evenly spaced	Stagger baking tins at least 3cm between tins and the oven walls
	Items to be cooked are not evenly sized or spaced in trays	Make into same size and shape and spread evenly over trays
Baking products too brown	Baking tins too large	Use correct size tins
on bottom	Baking tins are dark metal or glass	Change to shiny, light tins or lower the temperature by 10-20 degrees
	Food to low in oven	Cook one shelf higher
	Oven door opened too frequently during baking	Don't open the oven door until at least half the ooking time has passed
Cakes have a cracked	Baking temperature too high	Lower the temperature
thick crust	Oven tray blocking heat (below themostat)	Use higher shelf position for oven tray
	Baking temperature too high	Lower the temperature
	Food too low in oven	Cook one shelf higher
	Cake batter over mixed	Mix just long enough to combine the ingredients
	Baking tin too deep or wrong size	Check size of tin and use recommended size
Bked products are pale,	Baking tins dark	Change to shiny light tins
flat and under cooked	Baking temperature too low	Raise the temperature
	Food too low in oven	Cook one shelf higher
	Baking time too short	Increase cooking time
	Incorrect baking tin size	Use correct sie tin
Cakes fallen in centre	Baking temperature too low	Raise the temperature
	Baking time too short	Increase cooking time
	Proportions of ingredients incorrect for recipe	Check recipe
	Opening door too early during baking	Do not open door until the last quarter of cooking time
Roast meat and potatoes not browning in fan oven	Poor hot air circulation	Elevate food onto a rack to allow air circulations
	Oven temperature is too low	Increase temperature to 200-22-
	Not long enough in oven	Continue cooking for another 15+ minutes

NOTE: Condensation on oven door is normal, especially when kitchen is cold. Also spacing and size of food on trays and the number of baking dishes in the oven can affect air circulation.

USING THE GRILL

Grill safety warnings

- Always turn off the grill immediately after you have finished cooking and pull drawer out or remove grill tray otherwise fat left in the tray in the hot grill compartment will continue to smoke or could catch fire.
- Wash grill tray & grill insert after every use.
- Grill insert rack can be inverted.....to provide 2 different settings for the distance from top of food to the grill element.
- DO NOT line the grill rack with foil.
- DO NOT leave the grill unattended and check progress of cooking every 1 2 minutes (especially bread).
- DO NOT try to grill place food more than 25mm thick. Food may catch fire. Trim excess fat from fatty type meats to reduce any risk of fire.
- Do not store flammable materials near the grill.

Using the grill

- Ensure grill wire rack is turned over to `high' position in the enamel grill tray for toast, food less than 20mm thick, or turned over to `low' position for food 20-30mm thick.
- Turn the grill control knob to adjust the temperature to get the desired result. Eg, toast 4 or 5, meat 6 or 7.
- Preheat the grill. After 3 minutes, open the grill EPPS and place food onto grill rack insert.
- Close the grill drawer.
- In the process of grilling, PQFO UIF HSJMM EPPS every minuteT to check progress of toast, every 3 minutes for meats.



Grill Information

- The grill function is suitable for tender cuts of meat, steak, chops, sausages, fish, bread, cheese toasties and other quick-cooking foods.
- Preheat for 3 minutes.
- Place food in the grill after pre-heating is finished
- The grill door must be closed during grilling.

Problem	Causes	What to do
Grilled meats burnt on outside and raw in centre	Meat too close to grill	Use inverted wire rack insert and / or reduce temperature setting
Excess grill	Build-up of fats in grill	Clean grill enamelled tray and wire rack after every use Trim fat from meat prior to cooking
smoke	Grilled steaks and chops curling	Cut slits into fat with knife towards meat or remove all fat prior to grilling



USING THE HOTPLATES OF YOUR COOKER

Hotplates safety warnings

- Do not use pots and pans which are unsteady, as these could overbalance.
- Do not use mats, heat diffusers or wok stands. These will cause a temperature build-up which can damage the cook top.
- DO NOT turn on hotplates if there is no pot or pan on hotplate or if they do not contain food or liquids in them.
- Do not let cooking pots overhang sides or front of hob get too close to the hotplate control knobs.

Choosing cooking pots and pans

Look at this diagram below which shows you which utensils to use on the hotplates and which utensils should not be used.

- Always use pots and pans with flat bottoms. Uneven or thin bottoms will waste energy and cook slowly.
- Always use pots and pans which are slightly larger than the hotplate. Small pans waste energy.
- Always put dry pots and pans on the hotplates.
- Do not use pots and pans which are too large. Pans which overhang the hotplate more than 50mm can damage the hob.

Ceramic hotplates

- DO NOT use if the ceramic glass top is cracked or broken.
- DO NOT leave aluminium foil on the hot ceramic hotplates (permanent damage will occur)

NOTE: Stored heat in the hotplate can be used for the last few minutes of cooking. Simply turn off the control.

Choosing Cooking Pots

- Look at this diagram below which shows you which cooking pot and pans to use on the hotplates and which ones that should not be used.
- After switching off, this light will continue to glow until the temperature of the hotplate drops below 60°C



- Always use pots and pans with flat bottoms.
- Uneven or thin bottoms will waste energy and cook slowly.
- Always use pots and pans which are slightly larger than the hotplate. Small pans waste energy.
- Always put dry pots and pans on the hotplates.
- Do not use pots and pans which are too large. Pans which overhang the hotplate more than 50 mm can damage the hob or surrounding surfaces.

Using the hotplates of your electric cooker

• Check the hotplates on your cooker against the diagrams below before you use your cooker for the first time.



Radiant hotplates

- The high-speed radiant hotplates heat rapidly from a cold start.
- The radiant elements can be unplugged and the trim rings can be removed for cleaning the spillage bowls

Ceramic hotplates



2. Radiation furnace plate 1200W

- DO NOT use the cooktop if the glass is cracked.
- Contact the service department immediately to have this repaired.
- The ceramic cooktop is made from ceramic glass, a tough, durable material that withstands heating and cooling without breaking.
- However, it must be remembered that as it is glass, it may break.
- The smooth glass surface has a pattern to show where the elements under the glass are located.
- When a hotplate is on, the hot surface warning light will come on. After switching off, this light will continue to glow until the temperature of the hotplate drops below 60°C.

Care of ceramic glass surface

- Ensure that spills from sugary substances are cleaned as soon as possible after spillage as sugar can damage the ceramic glass surface over time.
- A glass scraper should be used to remove burnt on and very stubborn spills created during cooking,
- Warm soapy water, followed by wiping with a dry soft cloth is fine for daily cleaning.
- Periodic care, approximately once a month, should be carried on the ceramic glass surface. We recommend the use of Hillmark 'Cerapol' ceramic cooktop cleaner to remove stubborn stains.
- To maintain and protect the ceramic glass surface over time Hillmark `Ceraseal' ceramic cooktop protector is recommended. This silicon based product creates a thin film of the ceramic glass surface.
- Scratches can appear on the glass surface although do not effect the use of the cooktop.

USING THE GAS BURNERS

The hob control knobs



Introduction to the burner

- The symbols on the control knobs mean the following:
 - 0 No gas flow
 - 🕢 Maximum gas flow
 - **a** Minimum gas flow

All operating positions must be set between the maximum and minimum flow settings, and never between the maximum setting and the closed position.

- A Burner cap
- B Ignition plug
- C Thermocouple
- D Wok burner cap

Hotplate Ignition

To light these hotplates:

- 1. Choose the hotplate you want to use.
- 2. Push in burner control knob and rotate to " $\langle \rangle$ ".
- 3. Hold control knob for 2-3 seconds, them release and rotate knob to adjust the flame height. If flame goes out, the knob was not held in for sufficient time; repeat step 2.



Burner

- 1. Wok burner
 - Used for fast heating.
 - Used with WOK, large size pots and pans.
- For rounded bottom woks use WOK adapter.
- 2. Small Burner
- Used for simmering.
- Used with small pots and pans.
- 3. Semi-rapid Burner
- Used for normal cooking.
- Used with middle size pots and pans.

To conserve gas, place the pan centrally over the burner and adjust the flame so that it does not go past the edges of the cookware.

CLEANING THE COOKER

SAFETY WARNINGS ABOUT CLEANING

- Always make sure that the cooker is turned off before cleaning.
- Always clean cooker immediately after use.
- Do not use steam cleaners. These may cause moisture build-up.
- Do not use caustic- based cleaners. These will damage aluminums parts, and remove enamel gloss.

CLEANING THE ENAMEL

- Keep enamel clean by wiping it with a soft cloth dipped in warm soapy water.
- Rub difficult stains with a nylon scourer or creamed powder cleanser.
- Do not use abrasive cleaners, dry powder cleaners, steel wool or wax polishes.
- If you use an oven cleaner, then follow the instructions on the product carefully.

CLEANING THE CONTROL PANEL

- Make sure control knobs are in off position.
- Clean the control panel by wiping it with a soft cloth dipped in warm soapy water and squeezed dry.

CLEANING THE ELECTRIC COOK TOP



Radiant hotplates

These coiled hotplates are self cleaning. To clean the trim rings, lift front of element and remove trim ring. Then wash in warm, soapy water. To clean the spillage bowl, lift element and pull out of socket. Remove spillage bowl and wash in warm soapy water. DO NOT PUT ELEMENTS IN WATER!

Ceramic hotplates

- Remove all spilt food with the razor blade scraper supplied while the hotplate is still warm turned off) –NOT HOT.
- If aluminium foil, plastic items or foods with a high sugar content melt onto glass, use the razor blade scraper to remove immediately before the hotplate has cooled, otherwise pitting of the surface may occur. High sugar content foods include jam, fruit, carrots, tomatoes and peas.
- When the ceramic hotplate has cooled, wipe clean with dishwashing detergent on a damp cloth.

NOTE: Do not use abrasive sponges or scourers, oven sprays or stain removers on ceramic hotplates. These may damage, scratch or stain the ceramic cook top. Any pitting, staining or scratching will not be covered by warranty.



FITTING OVEN ACCESSORIES & CLEANING

Cleaning the Gas Hob

Removing the trivets (Refer Figure 1)



- The trivets locate in the recessed area of the hob.
- They can be removed for cleaning by carefully lifting them from the hob.
- Clean by washing in warm soapy water. Dry thoroughly.
- Take care when replacing the trivets as dropping them onto the hob may damage the enamelled surface.



- The burner caps and crowns are removable for cleaning.
- Flame port blockage should be removed by means of a match stick or brush.
- If the caps, crowns and cups are heavily soiled, use a nonabrasive cleaning compound.
- Do not clean them with abrasive or caustic type cleaners, or put in a dishwasher as they will be damaged.

Refitting the burner crowns and caps

- The burner crown must be fitted correctly into the burner cup or damage will occur during operation.
- To do this, ensure that the 2 ribs on either side of the spark plug hole are positioned into the 2 slots on the burner cup. (See figure 2).
- The burner cap is simply positioned over the top of the burner crown.

NOTE: When the burner is correctly fitted it will sit level on the hob. If ignition is difficult or fails after cleaning, or the flames are not even around the burner, then either burner parts are not dry / parts have not been positioned correctly or incorrect cap is fitted.

Cleaning the grill compartment

- Pull the grill tray out.
- Clean the sides an bottom of compartment with hot soapy water.
- If stronger action is needed use a non abrasive cleaner applied with a nylon scourer.

Cleaning the Oven

- Open the door fully.
- Remove oven shelves and side racks.
- Clean in hot soapy water.
- Thoroughly dry with a soft cloth to remove excess water that may be present.



CLEANING THE OVEN DOOR / HOW TO REMOVE THE OVEN DOOR

For a more thorough clean, you can remove and disassemble the oven door. Proceed as follows:

- Open the door to the full extent (fig. 1)
- Open the lever A completely on the left and right hinges (fig. 2)
- Hold the door as shown in (fig. 3) approximatley 30 degree angle upwards
- Gently close the door (fig. 3) until left and right hinge levers A (fig. 2) are hooked to part B (fig. 2) of the door
- Withdraw the hinge hooks from their location following arrow C (fig. 4)
- Rest the door on a soft surface, to reduce risk of damage to the door
- To replace the door, repeat the above steps in reverse order



Removing the Inner Pane of Glass

- Triple Glazed oven door: Remove the top frame (G) by unscrewing the 2 screws, located on the left and right sides
- Gently pull out the inner pane of glass (fig. 2). Also remove the centre pane of door glass, not shown here
- Clean the glass panes with an appropriate cleaner. Dry thoroughly, and place on a soft surface.
- Now you can also clean the inside of the outer glass.





Cleaning the door glass

- Clean the glass door using non-abrasive products or sponges and dry it with a soft cloth.
- Do not use the oven without the inner door panes fitted correctly. When re-fitting inner glass door panes ensure they go back in facing the same way they came out. The doors are coated with a very slight reflective coating to reflect the heat back into the oven cavity and keep the outer door cooler to touch.
- Do not use harsh abrasive cleaners or sharp metal scrapers to clean the oven door glass since they can scratch the surface, which may result in shattering of the glass.

INFORMATION ABOUT THE COOLING FAN

NOTE: Your cooker is fitted with a cooling fan that will run after the oven has been turned off. The reduce the time of the cooling fan running time it is suggested to open door ajar to assist in cooling down of oven.

REPLACING THE OVEN LIGHT

Ensure that the appliance is switched off before replacing the lamp to avoid the possibility of electric shock.



- Disconnect the oven from the power supply at the fuse-box by means of the switch used to connect the appliance to the electrical mains.
- Remove the glass cover of the lamp-holder by rotating anti-clockwise
- Remove the lamp and replace with a lamp resistant to high temperatures (300°) with the following characteristics:
- » Voltage: 220-240V
- » Wattage: 25W
- » Type: E 14
- Replace the glass cover. Reconnect the appliance to the mains power supply.

SOLVING PROBLEMS

If you have a problem with your appliance, check the table below before calling service. You may be able to avoid a service call by and avoid unnecessary inconvenience and expense. For cooking problems, refer to Handling Baking Problems.

Problem	Causes	What to do
	Power not turned on or connected	Switch on electricity
No spark obtained whengas burner knob	Household fuse blown	Check fuses
is pushed / turned	Circuit breaker tripped	Check circuit breaker
	Spark plug is wet or dirty	Dry or clean spark plug
Burner will not light	Gas supply valve is turned off	Turn on gas supply
eventhough spark can be seen/heard	burner crown & cap not positioned correctly	Remove parts and refit carefully
can be seen media	Port blockage in ignition area	Make sure that ports and ignition area are clean and dry
	Digital Clock not set properly	Refer to digital timer instructions
	120 min Timer not in "Manual" position	Refer to 120 min timer instructions
Oven or grill not	Power not turned on	Switch on electricity
working	Household fuse blown	Check fuses
	Controls incorrectly set	Reset controls
	Circuit breaker tripped	Check circuit breaker
	Power not turned on	Switch on electricity
	Household fuse blown	Check fuses
Oven light not working	Circuit breaker tripped	Check circuit breaker
	Lamp blown or loose in socket	Replace or tighten globe
`Oven heating' indicatorlamp does not go OFF	No fault if you are using temps > 180 with conventional or pizza mode selected, this is normal	It can take a long time (50 - 70 mins or more) for the oven indicator Imap to go OFF / start cycling.
Oven not hot enough	Heat escaping through incorrectlysealed door	Check shelves or dishes are not preventing door closing properly, Check that door is fitted properly after door removalfor cleaning
	Door seal is worn or has moved	Replace seal or refit it
Digital timer display	Power failure or interruption	Reset time of day
flashing	Household fuse blown or powersupply is off	Check fuses, power supply
Unit smoking when first used	Protective oils being removed	This is normal
Odour on first use of		This is normal
oven		Allow 1-4 hours for odour to dissipate (open all windows)
120 minute timer buzzernot audible	Timer not wound sufficiently	Turn timer knob past 15 minute mark Then turn to the required number of minutes
Oven shelf tight	Oven shelf not inserted correctly, may be upsidedown or back to front	Remove shelf and insert as per diagram
Clock display off	Household fuse blown or powersupply is off	Check fuses, power supply

Note: Only Euromaid Authorised service agents should carry out servicing otherwise warranty may be void.

INSTALLING COOKER -POWER CONNECTIONS

FITTING A POWER SUPPLY CABLE

WARNING: Installation MUST ONLY be carried out by a qualified approved installer, ie. an Electrician. Connecting appropriate power supply `terminal board/ connector block:

NOTE: REFER to TECHNICAL tables at the rear of this manual for correct rating for your corresponding model purchased.

- Using a screwdriver, prize open tabs of the Terminal board cover.
- Remove the wire clamp screw.
- Fasten the wires beneath the corresponding screw heads, using brass 'bridge' for single phase supply.





- Fasten cable clamp and close the cover of the terminal board.
- The AC power supply should be 220-240V, 50-60Hz.

WARNING: Connect the power cord must be in accordance with the instructions listed in the table below

Wire cross-sectional area (mm²) Connection mode	L1	L2	N	E
1N~	Min6	_	Min6	Min6
2N~	Min1.5	Min2.5	Min6	Min6

Connecting the supply cable to the mains

Install an approved circuit breaker with a minimum contact opening of 3 mm, between the appliance and the mains fuse box. The circuit breaker should be sized according to the load and should comply with current regulations (the earth wire should not be interrupted by the circuit breaker).

The supply cable should be positioned so that it does not reach a temperature of more than 50°C with respect to the room temperature, anywhere along its length Before switching fuse ON in meter-box check:

- Earth continuity. The electrical safety of this appliance can only be guaranteed if the cooker is correctly installed and earthed, in compliance with regulations on electrical installations.
- The electrical capacity of the system and sockets will support the maximum power of the appliance, as indicated on the data plate
- Go to section 19 "Installing your new cooker"

NOTE: All Upright cookers must comply to local regulations to Australian Standard AS/NZS 3000:2007 guidelines. Qualified Electrician will have a copy of these guides that MUST be adhered to.

INSTALLING THE GAS COOKER

Unpacking

Do not fit the burner crowns, burner caps and trivets until after the cooker has been installed.

Checking gas pressures

Before installation check that the cooker is suitable for the gas supply. To do this check the gas type on the carton sticker or on the data plate behind the bottom of the oven door. If the cooker is required to be used with LPG, the supplied conversion kit must be used.

The following shows the supply and operating pressures for various gas supplies.

Operate pressure at appliance test point: 1.00 KPa (Natural gas); N2.75 KPa (Universal LPG gas) The following table shows the injector sizes for each burner.

Connection to the gas supply

- The gas Connection must be made in accordance with the local standards.
- When installing, fit a safety tap at the end of the pipeline. The appliance leaves the factory tested and set for the type of gas indicated on the plate inside the bottom guard, close to the gas connection pipe. Make sure that the type of gas to be supplied to the appliance is the same as that shown on the plate.
- For maximum efficiency and minimum consumption, make sure that the gas supply pressure complies with the values shown in the gas used is different from that specified (or variable). a suitable pressure regulator must be installed on the supply pipeline.

Injector	Natural gas	Universal LPG
Auxiliary burner	0.93mm	0.57mm
Semi-rapid Burner	1.16mm	0.71mm
Triple ring Burner	1.75mm	1.10mm

Procedure

Make the connection to the gas system using a rigid metal pipe and regulation unions, or with a stainless steel hose complying with the local standard. If metal hoses are used, take care that they do not come into contact with mobile parts and are not crushed.

When making the connection, take care not to apply stresses of any kind to the appliance. Read these points before connecting to the gas supply;

- The gas connection point is a 1/2" BSP external thread located at the rear of the appliance as shown in the Rear View.
- A regulator is supplied for natural gas appliances which must be fitted in the supply line to the appliance. For LPG the supplied brass Test Point Adapter / Fitting must be fitted to the supply line.
- It is recommended to fit the regulator or test point fitting to the appliance connection point, then fit either hard piping or a flexible connection from the regulator or test point fitting to consumer hard piping. Ensure installation allows withdrawal of appliance. For flexible hose installation AS/NZS 5601.1 clauses 5.9 and 6.10.1.9 must be followed.



Operation on natural gas

Read these points about operation on NG/SNG and look carefully at the diagram:

- The appliance regulator provided must be orientated to give access the manometer test point.
- The arrow showing the direction of the flow must be facing the correct way from gas source into the cooker.
- The regulator has a 1/2"BSP internal thread at inlet and outlet

NG regulator





Operation on Universal LPG

An inlet fitting with pressure test point is provided. The inlet fitting has 1/2" BSP internal thread for both inlet and outlet.

The inlet fitting must be orientated so that the pressure test point is accessible.



When the installation is complete, always check that all the unions are absolutely tight using a soapy solution. Never use a flame to make this check.

TESTING THE OPERATION OF THE GAS COOKER

NOTE: You must test the cooker after installation, before you hand it over to the customer. You must have a manometer and a connecting tube.

Checking gas supply

- Check the manometer zero point is correct.
- Connect the manometer to the cooker pressure test point. This is located on the NG regulator or LPG inlet fitting.
 Turn on the gas supply and the electricity (if applicable) and try to ignite the gas.
- NOTE: It will take additional time to light the gas for the first time as air needs to be purged from the pipes.
 Check the operating pressure for the particular gas type (see table).

For LPG cookers

• Adjust or replace the regulator on the gas bottle if necessary (this may be remote from the cooker).

For Natural Gas cookers

- Regulators are supplied pre-adjusted and configured by the component maker for use with Natural Gas. The appliance installer is not required to make an adjustment to obtain the correct outlet pressure setting.
- An arrow on the base of the regulator indicates the direction of gas flow when the inlet and outlet of the regulator are orientated correctly. When the regulator has been fitted check for leaks from the connections with soapy water.

Checking the Function of the Regulator

With the appliance operating check the outlet pressure:

- When all burners of the appliance are operating at maximum,
- When the smallest burner of the appliance is operating at minimum.

Under these conditions the outlet pressure should not vary from the nominal outlet pressure of 1.0kPa by more than $\pm 20\%$ of the nominal outlet pressure (± 0.20 kPa for Natural Gas).

If the regulator appears to not be performing satisfactorily then check the following points.

- If the outlet pressure is consistently too low then the inlet pressure may be too low and adjustment of an
 upstream regulator may be needed, or an upstream regulator or valve with insufficient flow capacity may
 be present in the gas supply line. If this is suspected then it may be necessary to repeat the checks whilst
 measuring both the inlet and outlet pressure to determine if the inlet pressure is in the range 1.13 5kPa.
- Check that the regulator has been fitted to the gas supply line in the correct orientation, the arrow on the base of the body indicates the direction of gas flow. Once these checks have been completed, if the regulator still fails to perform in a satisfactory manner it should be replaced.

Testing the cooker features

Observe the flame appearance on each burner. If it is much smaller or larger than expected, then the injector size needs checking.

When maximum flame appearance is correct, then check the turn-down setting on each burner. If the settings appear to be incorrect, proceed as follows:

- Adjust the bypass screw mounted on the body of each hotplate control cock. This is accessible when the control knob and the control panel are removed.
- Check the ignition on all burners both separately and in combination.
- Check the operation of the electrical components, if applicable.
- If you are satisfied that the cooker is operating correctly, then turn it off and show the customer how to use it. Make sure you ask the customer to operate the clock and controls.

NOTE: If the cooker cannot be adjusted to perform correctly, then inform the customer of the problem and put a warning notice on the cooker. If the problem is dangerous, then disconnect the cooker. If there is a fault, then the customer should be advised to contact the manufacturer's local service organisation or the retailer.

INSTALLING YOUR NEW COOKER

SAFETY WARNINGS ABOUT INSTALLATION

- The cooker must be installed and serviced only by an authorised person.
- A certificate of compliance must be supplied by Installer and is to be kept by the customer.
- The packing materials must be removed before you install the cooker.
- You must follow the installation instructions in this booklet.
- The surrounding kitchen cabinets must be able to withstand 85°C. We will not accept responsibility for damage caused by installation in to kitchen cabinets which cannot withstand 85°C.
- The appliance must not be installed in a corner. It must be installed at least 100mm from the side wall.
- The vents; openings and air spaces must not be blocked.
- The anti-tilt plate must be installed to avoid accidental tipping.
- The stabilizing bolt must be installed to avoid accidental moving.
- You must not pull the cooker by the door handles.
- Electricity isolation switch for electric models 32A plug, is to be installed in an accessible position near the cooker (but not behind cooker).
- If the supply cord or cable is damaged, it must be replaced by an approved service agent or a similarly qualified person in order to avoid a hazard.

Locating the cooker

Study the diagrams below to be sure of the dimensions required to locate the cooker safely. Make sure that the top of the cooker is at least 10mm higher than the level of the bench tops. Unscrew leveling legs by about 10mm to give clearance to the anti-tilt floor bracket. The appliance has been designed to fit in a 550mm wide gap in kitchen cabinets. The cooker may also be installed at the end of a line of benches or with a free space on either side.

NOTE: To ensure cooker stability, both the anti-tilt floor bracket and anti-movement / stability bolt (this is fitted to the cooker during and located behind the kick panel) must be installed on all cookers (electric and gas).

Front control models - gas

The installation of splash back

- To fit splash back, align the 2 tabs of the splash back with the corresponding holes in the hob and push downwards.
- Fit screws.









USER MANUAL



(Refer to diagram relating to minimum clearances required for correct installation)

- Determine position of cooker and ant-tilt plate.
- Securely fix the anti-tilt plate to the floor with appropriate fasteners.
- Slide the cooker into the anti-tilt plate to double check. And then slide out the cooker.
- Connect electricity supply but do not turn on until installation is completed.
- Slide the cooker back into the anti-tilt plate so that rear cover rests against the rear wall. Then check the height and level of the cooker. If required, pull the cooker back out and adjust the leveling feet as required.

TECHNICAL SPECIFICATIONS

Model	EFS54RC-DRW
oven capacity (L)	83
grill capacity (L)	20
coltage (v)	220-240
frequency (Hz)	50-60
power (W)	8490-10170
product dimension (mm)	540*630*1140
package size (mm)	636*740*1200

Model	EFS54RC-DCW / EFS54RC-DCB
oven capacity (L)	83
grill capacity (L)	20
coltage (v)	220-240
frequency (Hz)	50-60
power (W)	8450-10050
product dimension (mm)	540*630*1140
package size (mm)	636*740*1200

Model	EFS54FC-DCW
oven capacity (L)	83
grill capacity (L)	20
coltage (v)	220-240
frequency (Hz)	50-60
power (W)	8450-10050
product dimension (mm)	540*630*910
package size (mm)	590*712*960

Model	EFS54FC-DDS
oven capacity (L)	83
grill capacity (L)	20
coltage (v)	220-240
frequency (Hz)	50-60
power (W)	3490-4170
burner power (W)	(NG/LPG 29.88 mj/h)
product dimension (mm)	540*630*910
package size (mm)	590*712*960

MANUFACTURER GUARANTEE

This warranty is provided in Australia by Glen Dimplex Australia Pty Limited ABN 69 118 275 460 (Phone number 1300 556 816) and in New Zealand by Glen Dimplex New Zealand Limited NZBN 9429000069823 (Phone number 09 274 8265) in respect of the Euromaid product.

1. Euromaid Express Warranty

Subject to the exclusions below, we warrant that the product will not have any electrical or mechanical breakdowns within:

a) In the case of Euromaid products used for personal, domestic or household purposes, a period of 2 years from the date the product is purchased as a brandnew product from a retailer located in Australia / New Zealand.

b) In the case of Euromaid products used for purposes other than personal, domestic or household purposes (including business or commercial use), a period of 90 days from the date the product is purchased as a brand-new product from a retailer located in Australia / New Zealand. Euromaid products are designed and intended for domestic use only; and

c) All warranty repairs must be carried out by Glen Dimplex or their nominated service agent

Note: warranty periods detailed above may vary in line with agreements with select retail and builder partners and may differ between Australia and New Zealand. The benefits conferred by this express warranty are in addition to the Consumer Guarantees referred to in section 3 and any other statutory rights you may have under the Australian / New Zealand Consumer Law and/or other applicable laws.

2. Warranty exclusions

This express warranty does not apply where:

a) The product has been installed, used or operated otherwise than in accordance with the product manual or other similar documentation provided to you with the product;

b) The product requires repairs due to damage resulting from accident, misuse, incorrect installation, insect or vermin infestation, improper liquid spillage, cleaning or maintenance, unauthorised modification, use on an incorrect voltage, powersurges and dips, voltage supply problems, tampering or unauthorised repairs by any persons, use of defective or incompatible accessories or exposure to abnormally corrosive conditions, events independent of human control which occurred after the goods left the control of Glen Dimplex; c) The repair relates to the replacement of consumable parts such as fuses and bulbs or any other parts of the product which require routine replacement;

d) You are unable to provide us with reasonable proof of purchase for the product;

e) the breakdown occurs after the expiry of the express warranty period set out in section 1 or

f) the product was not purchased in Australia / New Zealand as a brand-new product.

3. Consumer guarantees

Our goods come with guarantees that cannot be excluded under the Australian / New Zealand Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

MANUFACTURER GUARANTEE

4. How to make a claim.

You may make a claim under this warranty through our website, contacting our customer care line or via email. Contact details for Glen Dimplex Australia and New Zealand can be found at the end of this document

To make a valid claim under this warranty, you must:

a) Lodge the claim with us as soon as possible and no later than 14 days after you first become aware of the breakdown;

b) Provide us with the product serial number;

c) Provide us with reasonable proof of purchase for the product. This can take the form of a store receipt, new home handover form or other payment receipt documentation; and

d) If required by us, provide us (or any person nominated by us) with access to the premises at which the product is located at times nominated by us (so that we can inspect the product). Washing

5. Warranty claims

If you make a valid claim under this warranty and none of the exclusions set out in • section 2 apply, we will, at our election, either repair the product or replace the product with a product of identical specification (or where the product is superseded or no longer in stock, with a product of as close a specification as possible).

Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods. Products are designed and supplied for normal domestic use. We will not be liable to you under this warranty for business loss or damage of any kind whatsoever.

Glen Dimplex Australia Pty Ltd

www.glendimplex.com.au

Australia Ph: 1300 556 816 customer.care.ha@glendimplex.com.au

Glen Dimplex New Zealand Ltd

www.glendimplex.co.nz

New Zealand Ph: 09 274 8265 nztechserv@glendimplex.co.nz

Euromaid

READ THE INSTRUCTION BOOKLET BEFORE INSTALLING AND USING THE APPLIANCE.

The manufacturer will not be responsible for any damage to property or to persons caused by incorrect installation or improper use of the appliance.

The manufacturer is not responsible for any inaccuracies, due to printing or transcription errors, contained in this manual. In addition, the appearance of the figures reported is also purely indicative.

The manufacturer reserves the right to make changes to its products when considered necessary and useful, without affecting the essential safety and operating characteristics. Glen Dimplex constantly seeks ways to improve the specifications and designs of their products.

Whilst every effort is made to produce up to date literature, this document should not be regarded as an infallible guide. Actual product only should be used to derive cut out sizes. All appliances must be installed by a qualified person/s with adherence to the relevant electrical, plumbing and building codes, with compliance being issued as required by state or national legislation.

Additionally, all upright cookers must have the anti-tilt device installed correctly in adherence to the relevant standards by a licenced installer. For maximum effectiveness and efficiency all rangehoods should be installed with the use of ductwork, by a licenced installer with adherence to the relevant state and national building codes and regulations.

All Glen Dimplex appliances are for Domestic use only, and must be installed by a licence installer into Domestic Applications only, without exception and to the required Authorities guidelines. Any installation outside of this will VOID warranty. Alfresco areas are not a Domestic application.

Glen Dimplex Australia Pty Ltd

Glen Dimplex New Zealand Ltd

www.glendimplex.com.au

www.glendimplex.co.nz

For service advice, please contact the Customer Care Centre by phone or email below.

Australia Ph: 1300 556 816 customer.care.ha@glendimplex.com.au New Zealand Ph: 09 274 8265 nztechserv@glendimplex.co.nz