

# PYROTECH® 2012

## **INSTALLATION & OPERATING MANUAL**

The Pyrotech Space Heater range are approved to be installed into a masonry fireplace, as a zero clearance firebox enclosed by a timber frame and plastered or as a free standing unit. The Pyrotech Range is approved to operate on Natural Gas and Propane (LPG) gases only. Approval Number: GMK10092

**VERSION 17** 



### **WARRANTY INFORMATION**

The benefits provided to you under the following warranty are in addition to any other rights and remedies available to you under the law.

#### 1. Warranty

If:

- during the first 15 years from the date of purchase (Firebox Warranty Period), there is a defect in the firebox of the Gas Burner; or
- (b) during the first 2 years from the date of purchase (Parts Warranty Period), there is a defect in the gas valves or other parts of the Gas Burner,

due to improper workmanship or material, Glen Dimplex will replace or repair the Gas Burner without charge. Any replacement product is warranted only for the time remaining on the original Firebox Warranty Period or the Parts Warranty Period as relevant.

#### 2. Registration

You must register to receive the benefit of this warranty by completing the warranty registration on our website (www.realflame.com.au) or completing and mailing the attached registration card within 30 days of purchase of your Gas Burner (or, if the Gas Burner is fitted to a new home, within 30 days of the date of settlement of purchase of such new home).

#### 3. Exclusions

Glen Dimplex is not obliged to replace or repair the Gas Burner under clause 1 if:

- (a) it has been improperly stored, installed, connected, used, operated or repaired, or damaged, abused, tampered with, altered (without our written approval), or not maintained in strict accordance with our installation and operating instructions; or
- (b) it has been installed in an outdoor setting.

Telephone: (03) 8706 2000 Facsimile: (03) 876 2001

#### 4. Limit of Liability

The warranty provided under this warranty is limited to replacement or repair of the Gas Burner only, at our option. To the extent permitted by law, Glen Dimplex excludes liability for consequential loss or any other loss or damage caused to property or persons arising from any cause whatsoever, and damage arising from normal wear and tear.

#### 5. Claiming under the Warranty

In order to claim under this warranty you must, within the Firebox Warranty Period or the Parts Warranty Period (as relevant), contact Glen Dimplex, providing the original proof of purchase and the details below:

upplier Name	
ate Of Purchase / settlement of property if new home	
odel / Serial Number	
nis warranty does not cover the cost of claiming under the warranty or transporting the Real Flame Gas Burner to a om the supplier.	nd
ur goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a placement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage ou are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failures not amount to a major failure.	
you would like to speak to someone about your Gas Burner or claiming under this warranty, please contact the ervice Warranty Desk on 1300 554 155.	
len Dimplex Australia Pty Ltd ACN 69 118 275 460	
ead Office: 1340 Ferntree Gully Road, Scoresby 3179	



#### WARNING

The Pyrotech range of fires have a primary safety glass fitted in front of the glass door. This safety glass is fitted to this appliance to reduce the risk of injury from burns and at no time should this glass be permanently removed. For protection of young children or the infirm, a secondary guard is required.

The appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

#### **INSTALLATION NOTICE**

- The installation of this appliance is only to be carried out by an authorised person in accordance with the Manufacturer's Instructions, local gas fitting regulations, AS5601-2004 installation code for gas burning appliances and any other relevant statutory regulations.
- In all cases the installation of this appliance shall meet the requirements as set out in AS5601-2004.
- NOTE: A slight smell may be apparent for the first few hours of use. This is due to the heat resistant paint curing. It is recommended to open windows in the room for the first lighting of the fire. In some instances a slight discolouration may occur inside the firebox. This is a normal condition and is not covered by warranty.
- This heater is designed to have a luminous flame and may exhibit a slight carbon deposit.

### **IMPORTANT SAFETY NOTICE**

- DO NOT PLACE ARTICLES ON OR AGAINST THIS APPLIANCE.
- DO NOT USE OR STORE FLAMMABLE MATERIAL NEAR THE APPLIANCE.
- DO NOT SPRAY AEROSOLS IN THE VICINITY OF THIS APPLIANCE WHILST IT IS IN OPERATION.
- DO NOT OPERATE WITH GLASS PANEL REMOVED FROM THIS APPLIANCE.

#### **SERVICING**

It is recommended you service your gas fire every 2 years as a minimum.

### **VENTILATION REQUIREMENTS**

■ ADDITIONAL VENTILATION IS REQUIRED ONLY IF THE UNIT IS INSTALLED IN A ROOM OF LESS THAN 10 CUBIC METRES IN SIZE - REFER AS/NZS 5601 CLAUSE 5,4,3,1.

### **CORD REPLACEMENT**

Electrical cord replacement must be undertaken by qualified and trained personnel only.



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## **DATA PLATE**

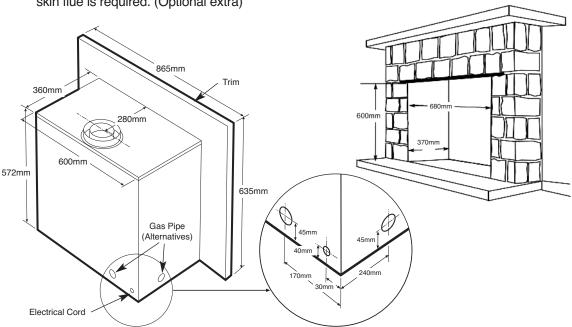
MODEL: PYROTEO	CH STANDAF	RD 2012	WEIG	HT:	56 kg	
TYPE		INJ/SIZE	MJ/H		P.T.P.	
☐ NG PRIMARY		2 x 1.65mm	28		1.00 kpa HIGH	
☐ NG SECONDARY		2 x 1.65mm	21.5		0.63 kpa LOW	
☐ LPG PRIMARY		2 x 1.05mm	28		2.55 kpa HIGH	
☐ LPG SECONDARY		2 x 1.05mm	23.5		1.74 kpa LOW	
APPROVAL NUMBER GMK10092		SERIAL NUMBER		DATE	OF MANUFACTURE	

MODEL: PYROTEC	H DELUXE	2012	WEI	GHT:	56 kg	
TYPE		INJ/SIZE	MJ/H		P.T.P.	
☐ NG PRIMARY		2 x 1.65mm	28		1.00 kpa HIGH	
☐ NG SECONDARY		2 x 1.65mm	18		0.45 kpa LOW	
☐ LPG PRIMARY		2 x 1.05mm	28		2.50 kpa HIGH	
☐ LPG SECONDARY		2 x 1.05mm	18		0.95 kpa LOW	
APPROVAL NUMBER GMK10092		SERIAL NUMBER		DATE	OF MANUFACTURE	



- Unit installed into an existing "working" fireplace requires an AGA approved 150mm gas cowl. If the chimney does not draw properly, a 900mm length of flexi flue (supplied with unit) should be fixed to the flue spigot on top of the heater. The flexi flue should be fixed in the vertical position in a manner that does not allow the flue to fall or come away from the spigot.
- If the fireplace is not a working fireplace, then an approved 100mm flue system with 100mm AGA approved gas cowl should be used. (Optional extra)

• If the flue is exposed or enclosed with combustible materials, an approved 100/150mm twin skin flue is required. (Optional extra)



### **Pyrotech Inbuilt Installation Procedure**

TICK BOXES	Check chimney for correct venting of tumes
	Position unit centrally.

Connect to gas supply using 15mm copper union.

Connect to power supply.

Remove glass and assemble log or pebble set as shown (Figures 1 - 12).

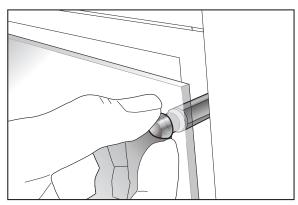


Figure (1) Remove decorative fasteners from four corners of shield glass panel.

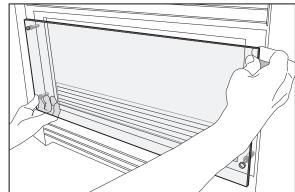


Figure (2) Remove shield glass panel.



#### **Pyrotech Inbuilt Installation Procedure (continued)**

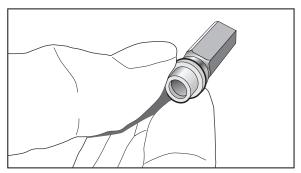


Figure (3) Remove nylon grommets and put aside carefully.

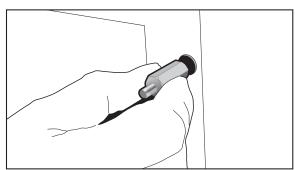
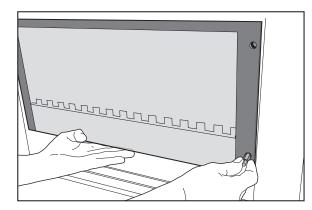


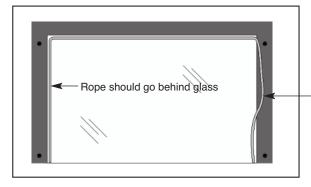
Figure (4) Remove three spacer bolts, and loosen bolt in bottom right corner.



NOTE: Keep coals or pebbles clear of burner rail.

Figure (5) Support front glass as shown, and remove fourth spacer bolt. Remove front glass.

Re-installation of glass panels is reverse of above. N.B: ensure that the roped edge of the glass is fitted to the top.



Note: When replacing the glass door make sure the rope is under the glass and has not rolled into the channel behind the bolt holes.

Do not allow rope to roll into channel



## Pyrotech 2012 & Deluxe media set up

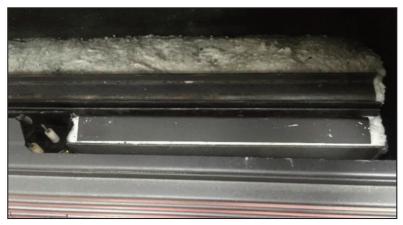
Ensure blanket media is sitting flat. (Push down where required.)

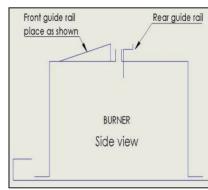


Fit back media guide rail. Push down between burner rail and blanket media. Until level with the top of the burner slot.



Fit front media guide rails. Push down slightly between burner rail and blanket media (in front of burner slot). The rail sits in a triangular shape. Ensure there's air gap between the blanket and the rail.







## Pyrotech 2012 & Deluxe media set up

Rails should sit as follows.



Sit back log centrally and push onto support stays to mark the underneath.

Remove log and using a sharp knife or saw cut 2 slots slightly bigger than the marks to enable the rear log to sit flush onto the rear support panel.







### Pyrotech 2012 & Deluxe media set up

Sit rear log and push firmly back and down. Ensure back log sits fully back and flat on base.



Fit 4 coals on each side between front rail and front guide channel. Coals to stand up and not protrude over the burner channel.



Fit small Y log, behind rear burner guide rail. Top of Y to locate in the cutout in rear log.





### Pyrotech 2012 & Deluxe media set up

Fit large Y log, behind rear burner guide rail. Y to locate in the cutout in rear log.



Fit 1 coal behind rear guide rail on RHS of Y log.



Fit 5 coals behind rear guide rail, between the Y logs.





### Pyrotech 2012 & Deluxe media set up

Stack 3 coals on top of rear coals as shown.



Place short log between coals, push to locate fully back against rear log.



IMPORTANT: NO MEDIA IS TO BE PLACED OVER THE BURNER CHANNEL.

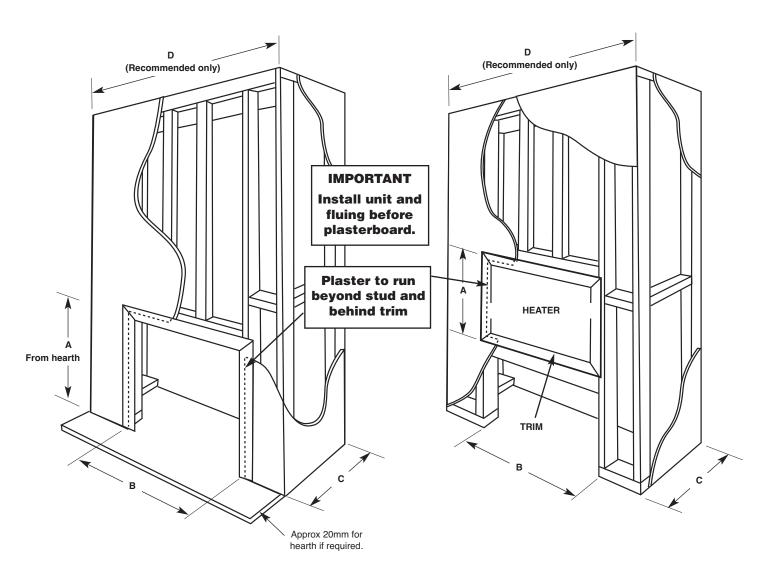


### **Pyrotech Inbuilt Installation Procedure (continued)**

TICK BOXES	Replace the glass front to its original position.
	Fit the trim to the front of the heater.
	Light the unit following the procedure on page 22-24.
	Install the 150mm AGA approved gas cowl where using the chimney to vent the fumes.
	Test the unit for safe operation and show customer correct operating procedures.
	Test for spillage.
	Perform pressure test.

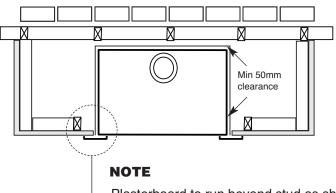


#### **Pyrotech Zero Clearance Timber Frame Installation**



**NOTE:** Note: If fire is to be installed off the floor with 4 sided trim, use same A, B, C and D dimensions as shown with frame work included below fire to required height.

A	ВС		D	
750	775	450	1800	



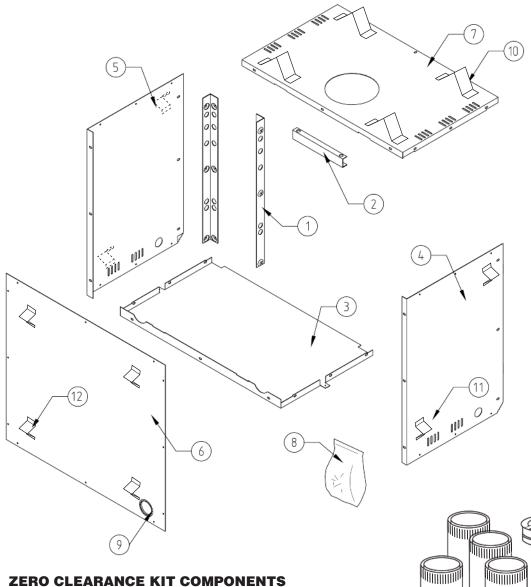
## -Plasterboard to run beyond stud as shown, and to go behind fixing flange on unit.

## CLEARANCES FROM COMBUSTIBLES

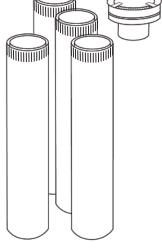
0 mm
50 mm
100 mm
50 mm



- Position the Pyrotech firebox in the selected installation position in the room. 1.
- 2. You will require the Zero Clearance Kit to suit, which is to be fitted to the main fire box as shown on page 11.



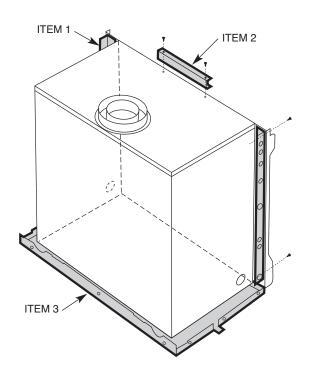
No.	Description	Qty
1	Panel – Side Strip	2
2	Panel – Top Strip	1
3	Panel – Base	1
4	Panel – Side L/H	1
5	Panel – Side R/H	1
6	Panel – Rear (with cord protector around large hole)	1
7	Panel – Top	1
8	Plastic Bag (Containing screws 35 off)	1
9	Cord Protector in place (154mm long)	1
10	100mm Stand Off	4
11.	50mm Stand Off (2 x RH + 2 x LH)	4
12.	25mm Stand Off	4



**FLUE KIT** 

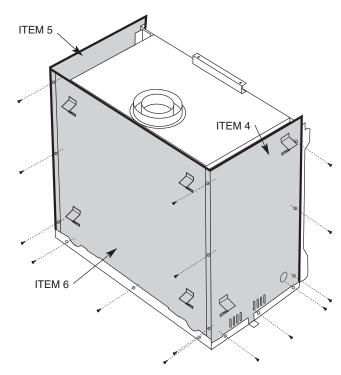


Fit Zero Clearance Kit to unit as shown below:



 Secure side strips (Item 1) to side brackets on fire box using screws (2 off per side strip).
 Remove 2 top screws in fire box and place top strip (Item 2) into position and secure using 2 screws.

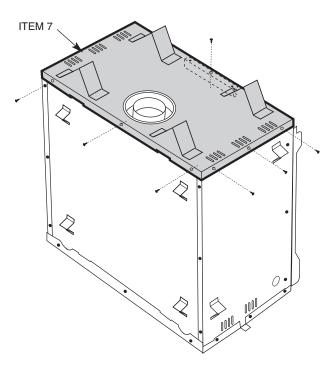
Place base panel (Item 3) under fire box.



**2.** Place LH side panel (Item 4) in behind lip of base panel. Secure side panel to side strip and base panel in 6 places.

Repeat for RH side panel (Item 5). Place rear panel (Item 6) in behind folds on side panels and base panel. Secure rear panel using screws 9 off.

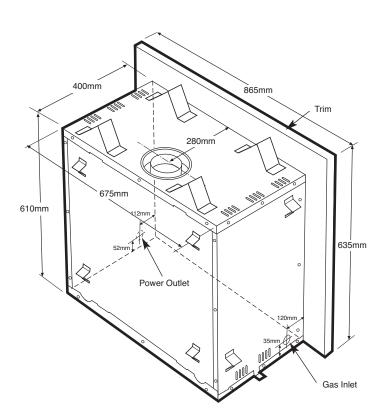
3. Place top panel (Item 7) onto assembly. Ensure all other panels sit behind folds on top panel. Secure top panel 9 places around edge and 1 screw on the top in the centre passing through hole in top strip as shown.





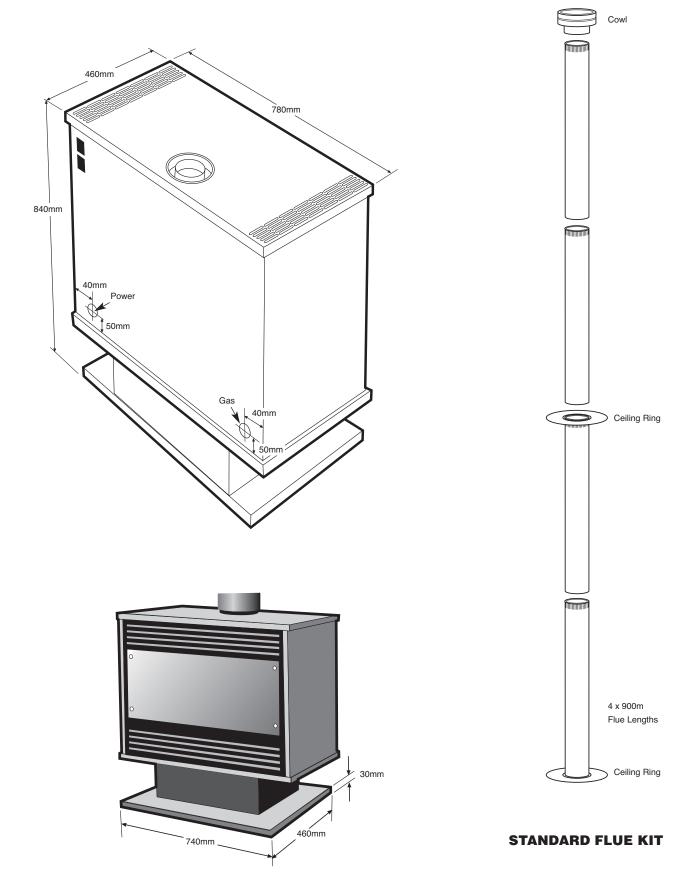
### **Pyrotech Zero Clearance Installation Procedure**

TICK BOXES	Connect to gas supply.
	Connect to power supply
	Install flue to 500mm minimum above roof line. (Min total flue run 3.6 m)
	Plaster to unit with trim removed.
	Install trim.
	Assemble unit as per page 10-11.
	Test the unit for safe operation and show customer correct operating procedures.





## **PYROTECH FREESTANDING MODEL**





### **PYROTECH FREESTANDING MODEL**

### **Pyrotech Freestanding Installation Procedure**

TICK BOXES Position unit maintaining correct clearances from combustibles.

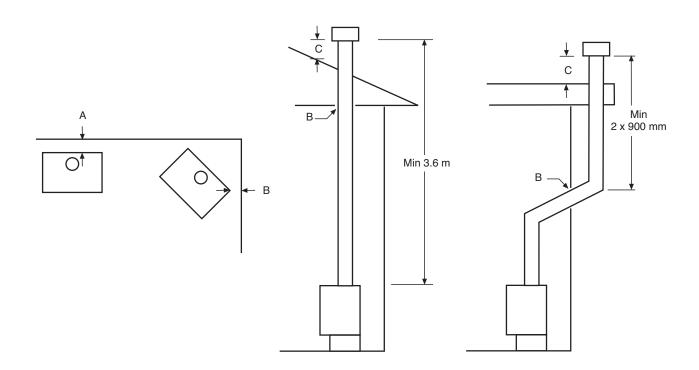
Connect to adequate gas supply.

Connect to adequate power supply.

Install flue kit maintaining minimum 25mm clearances from outer flue to combustibles.

Assemble as per pages 6 - 8.

Ensure clearances noted below are maintained.



## MINIMUM CLEARANCES FROM COMBUSTIBLES

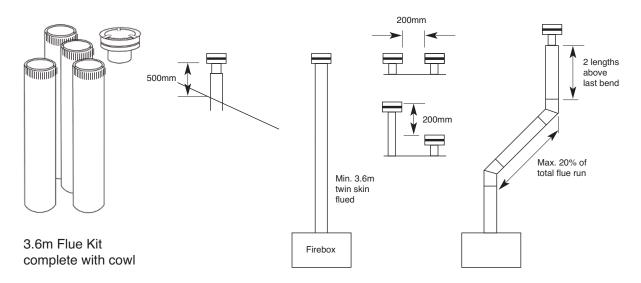
Α	50 mm
В	50 mm
С	500 mm



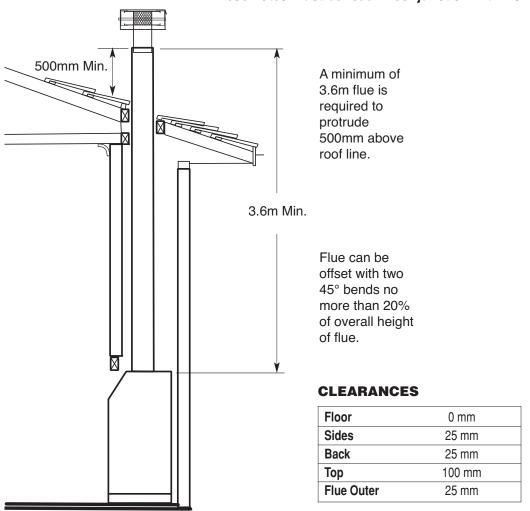
### **FLUE REQUIREMENTS**

#### **Natural Draught**

The standard natural draught flue kit consists of 4 x 900mm lengths of twin skin flue (refer to page 6 for correct sizing) and an AGA approved cowl.



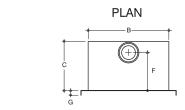
#### These notes must be read in conjunction with AGA code 601.



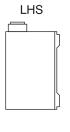


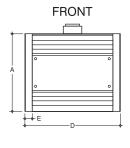
## **DIMENSIONS**

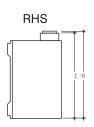
### **Pyrotech Inbuilt**

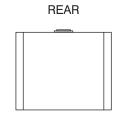


Α	В	С	D	Е	F	G	Н	I
570	605	360	700	54	275	35	615	598

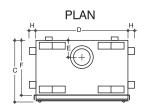






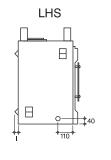


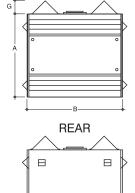
## Pyrotech ZC



**FRONT** 

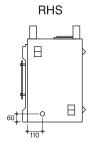
Α	В	С	D	Е	F	G	Н	I
610	700	464	675	125	402	95	45	25

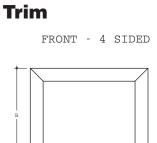


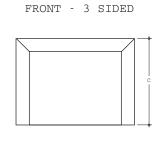


 $\Box$ 

 $\Box$ 





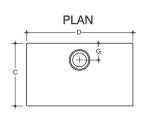


Α	В	С	
865	730	635	

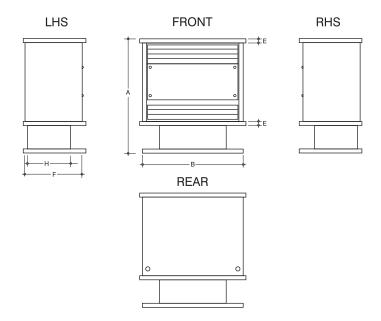


## **DIMENSIONS**

## **Pyrotech Freestanding**



Α	В	С	D	Е	F	G	Н
840	740	460	780	30	420	115	315





### LIGHTING PILOT AND MAIN BURNER (STANDARD MODELS ONLY)

The Pyrotech is fitted with a remote operated valve located in the cavity below the burner. The valve is pre wired and completely self contained to generate its own power.

Before lighting the pilot make sure that the gas line is connected.

#### DO NOT CONNECT ANY EXTERNAL POWER TO THE VALVE.

#### FOR YOUR SAFETY READ BEFORE LIGHTING

- The appliance has a pilot which must be lit using the piezo ignition, when lighting the pilot follow the instructions exactly.
- Before lighting the appliance check for gas leaks.
- Use only your hand to push in and turn the gas control knob, never use tools. If the knob will not push in or turn by hand, don't try to repair it, call a qualified service technician. Force of attempt to repair may result in a fire or explosion.
- If the controls have been underwater, immediately call a qualified service technician to inspect the appliance and replace any part of the control system and fan that has been immersed in water.

### **LIGHTING INSTRUCTIONS**

5.

Visit www.realflame.com.au to view a video instruction.



1. STOP! Read the safety information.

2. Push in gas control knob and turn to "PILOT"

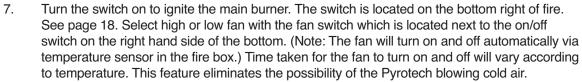
3. NOTE: Control knob cannot be turned from "OFF" to "PILOT" unless the knob is pushed in slightly. Do not force.

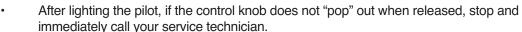
4. Light pilot burner following steps below.

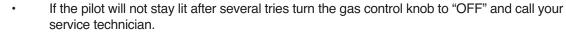


**PILOT** 

- When the control knob is set at pilot, push it all the way in and hold it in. Immediately light the pilot using the piezo igniter. Red igniter button may need to be pressed rapidly several times. Once the pilot has lit keep holding the control knob in for about 45 seconds. Release the knob and it will "pop" back out, the pilot should remain lit. If pilot goes out repeat steps 1 to 5
- Turn gas control knob to the "ON" position 6.







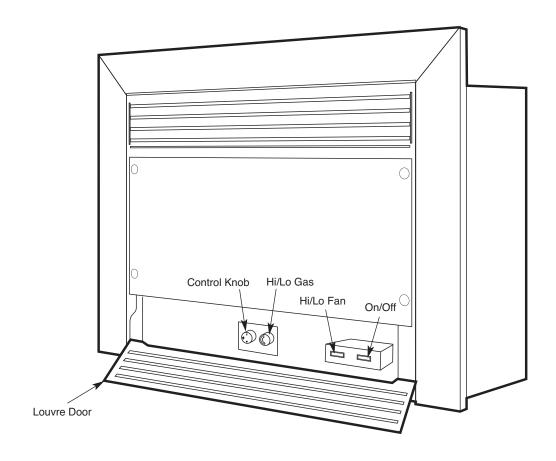
- WHEN THE CONTROL KNOB IS TURNED TO THE "OFF" POSITION IT WILL TAKE APPROXIMATELY 60 SECONDS FOR THE VALVE TO RELEASE AND ALLOW YOU TO MOVE THE KNOB. DO NOT FORCE THE KNOB.
- To adjust the heat output of your Pyrotech, simply turn the Hi/Lo control knob to the right of the 8. control knob.





### **TO TURN OFF GAS TO APPLIANCE**

- A. Turn switch to "OFF" position.
- B. Push in gas control knob slightly and turn to the off position.



### **TESTS TO BE CARRIED OUT BY INSTALLER**

- Check unit for gas leaks.
- Ensure that both high and low pressures are set as per the appliance data plate.
   Refer Page 27 for adjustment and Test pressure points
- Turn the unit on to ensure it operates correctly.
- Instruct the customer on the use of the remote control. Refer to remote control operating guide.



#### **SERVICING AND MAINTENANCE**

It is
recommended
that you have
your Real Flame
fire serviced
every two years.
This work should
only be carried
out by
authorised
licensed
personnel.

■ To follow when servicing, removing fan or changing valve or control modules.

IMPORTANT: POWER MUST BE ISOLATED PRIOR TO CARRYING OUT THE SERVICE/MAINTENANCE. SERVICE/MAINTENANCE ONLY TO BE CARRIED OUT BY AN AUTHORISED PERSON.



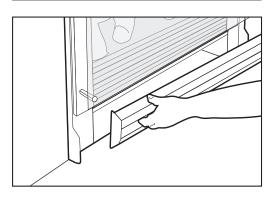


Figure (2) Remove bottom panel by opening door and pulling back location pin.

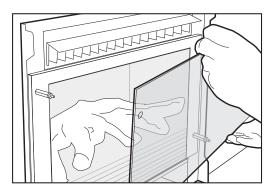


Figure (4) Remove glass from its location, be sure to avoid breakage or damage to the glass when removing.

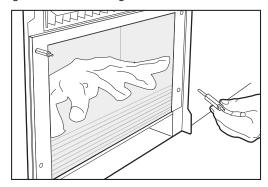


Figure (6)

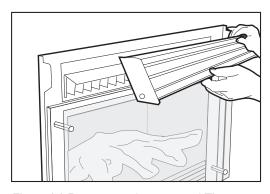


Figure (1) Remove top louvre panel. The top panel is held by a screw each side.

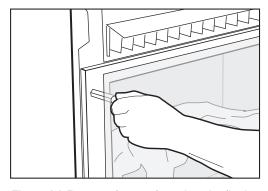


Figure (3) Remove front safety glass by firstly removing four dome nuts.

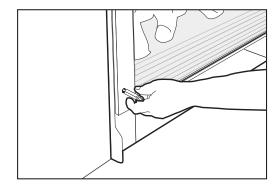


Figure (5) Remove four door studs used to secure the door.

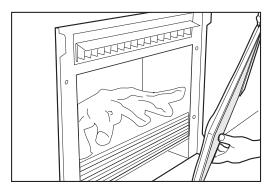


Figure (7) Remove door carefully to prevent damage or breaking of glass.



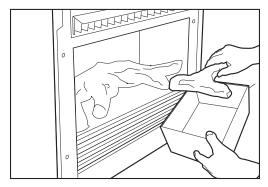


Figure (8) Remove coals/logs or pebbles and securely store to prevent damage.

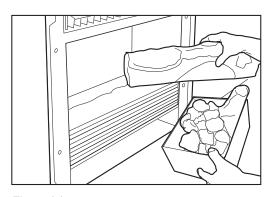


Figure (9)

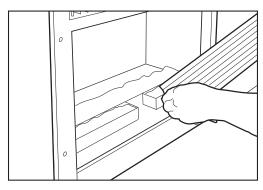


Figure (10) Remove front iron from burner.

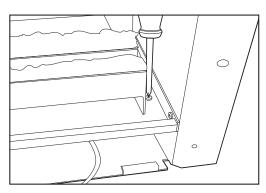


Figure (11) Remove burner holding screws on each side of burner.

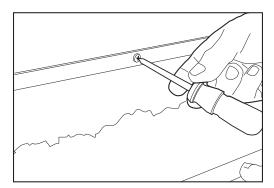


Figure (12) Remove log positioning panel screw at rear of firebox.

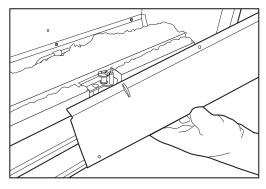


Figure (13) Remove log positioning panel.

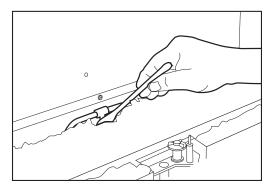


Figure (14) Undo burner tube nut using 15mm spanner.

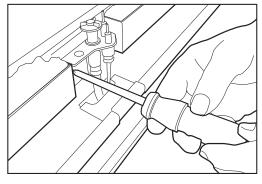


Figure (15) Remove the two pilot screws to disconnect pilot.



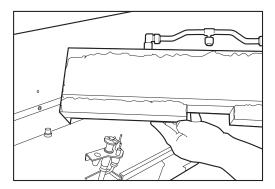


Figure (16) Remove burner from firebox

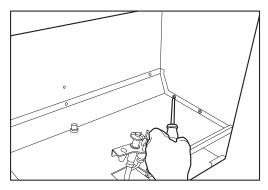


Figure (18) ...and the sides of the base.

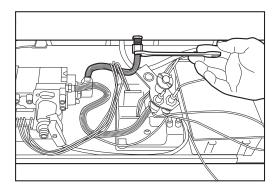


Figure (20) Undo the flexi tube from the bulk head.

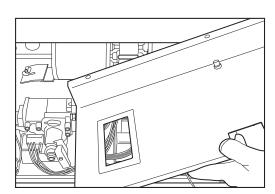


Figure (22) ...remove the base plate from the firebox.

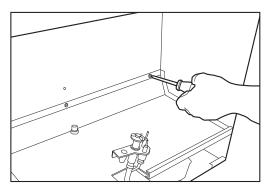


Figure (17) Remove the nine screws securing the base to the firebox from the back of the base...

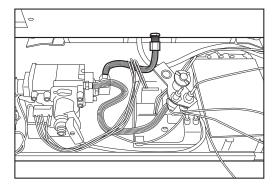


Figure (19) Lift the base plate to expose the flexi burner tube.

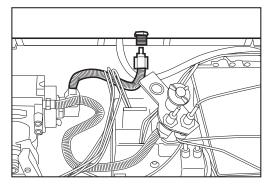


Figure (21) When the flexi tube has been unscrewed...

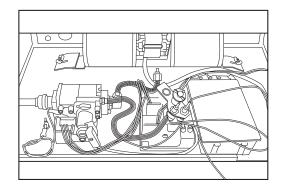


Figure (23) Once the base plate has been removed, all controls are exposed for servicing.



#### **Removal of Fan**

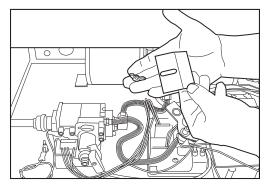


Figure (1) Remove the wing nuts from each side of fan and remove holding plates.

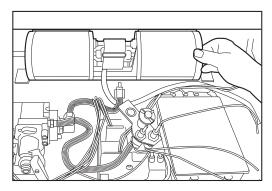


Figure (2) Tilt fan back and slide out.

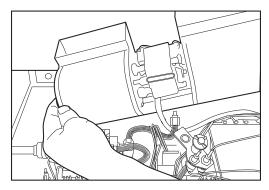


Figure (3) Lift fan out...

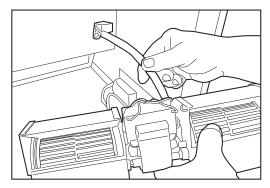


Figure (4) ...and disconnect power plug to remove fan.

#### Removal of Control Module

Deluxe model only

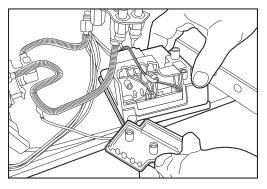


Figure (1) Remove cover plate from module

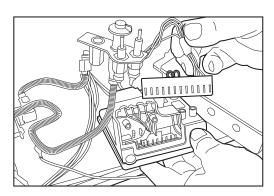


Figure (2) Remove wiring from module

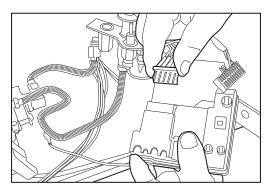


Figure (3) Remove wiring from rear of module.

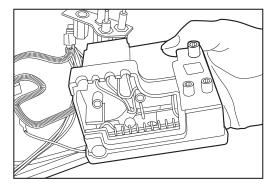


Figure (4) Module can now be removed. Note: The control module is held down by double-sided tape and should be gently forced upwards to release.



## Removal of Control Valve

Deluxe model only

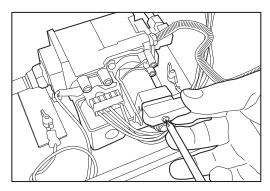


Figure (1) Remove valve modulating lead from control valve.

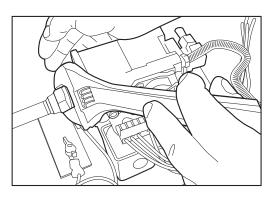


Figure (2) Disconnect gas from control valve.

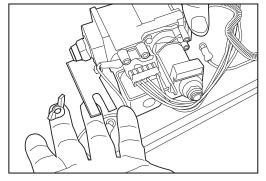


Figure (3) Remove wing nuts from each of the control valve holding brackets and remove valve.

# Removal of Millennium Control Module

Deluxe model only

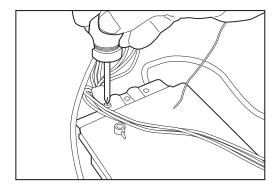


Figure (1) Remove 3 screws from top of module.

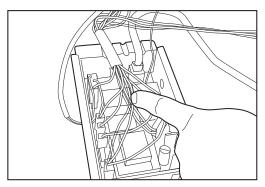


Figure (3) Remove wiring from the modular box (When replacing wiring refer to owner's manual for correct wiring.)

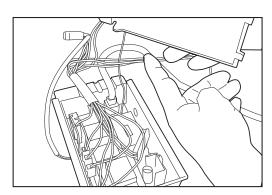
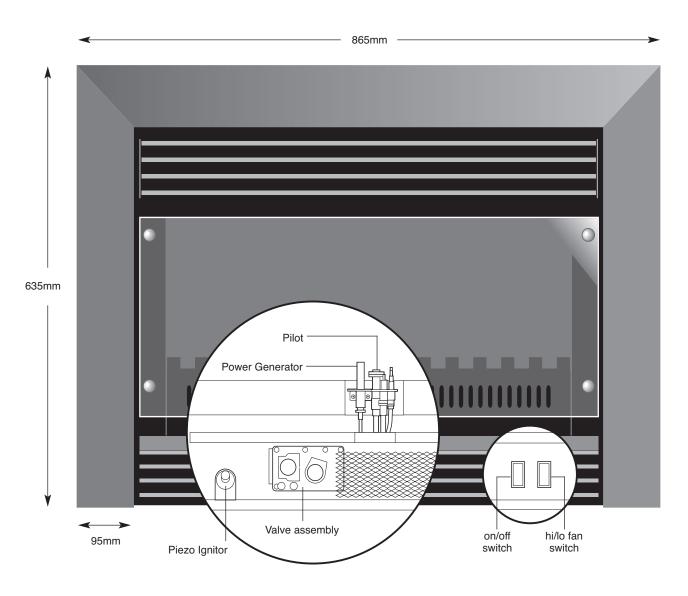


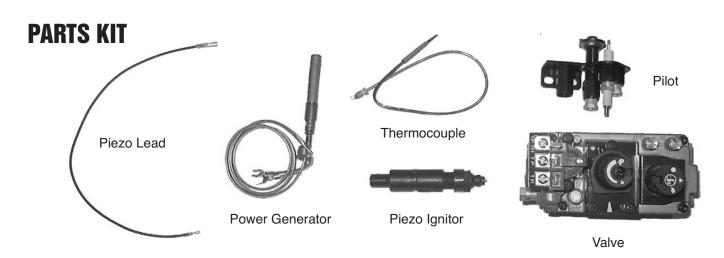
Figure (2) Remove cover from module. NOTE: This module is held in position with double-sided tape and should be gently forced upwards to release.

- After carrying out service or replacing parts, reverse the above processes to reinstate the components.
- Prior to lighting ensure there are no gas leaks.



## PARTS LOCATION (STANDARD MODELS ONLY)



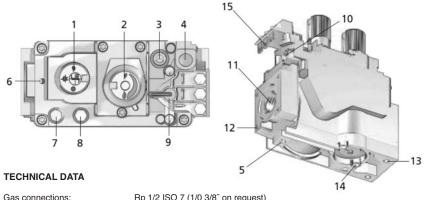




### **GAS CONTROL ASSEMBLY**

PART	PART No.	AGA Approval
SIT 820 NOVA Mv	0820332-NAT GAS	4032
SIT 820 NOVA Mv	0820331-LPG	4032
SIT THERMOCOUPLE	200261	4032
SIT PILOT ASSEMBLY	190610	4032
SIT THERMAL GENERATOR	240002	4032
PIEZO WITH LEAD	28510	4032
PIEZO IGNITOR PUSH BUTTON	73953	4032
PIEZO BRACKET	978099	4032

### **VALVE DESCRIPTION AND TECHNICAL DATA**



Rp 1/2 ISO 7 (1/0 3/8" on request) Gas connections:

Installation position: any position Gas families: I, II and III Maximum gas inlet pressure: 60 mbar

Outlet pressure setting range: 3 - 30 mbar (20 - 50 on request)\*

Working temperature range: 0 – 70° C Pressure regulator: Class B

Automatic Solenoid Valve: Class D (Class C on request)

\* Versions without manual gas flow adjustment device

- 1. Control Knob
- Main gas flow manual adjustment device
- Adjustment screw for gas flow to the pilot
- Thermocouple connector
- Alternative thermocouple connector
- Provision for accessories support bracket
- Inlet pressure test point
- Outlet pressure test point
- 9. Actuating solenoid valve
- 10. Pilot outlet
- Main gas outlet 11.
- Holes (M5) for fixing flanges 12.
- Supplementary valve body fixing points 13
- Connection for pressure regulator/combustion chamber compensation
- Thermocouple and thermostat connection

#### THERMOPILE POWER SUPPLY

#### Use two-wire thermopile

≥ 350 mV Voltage with open circuit: Voltage with closed circuit:  $\geq 100 \text{ mV}$ Resistance of the coil: 1.6 ohm



## PARTS LIST (DELUXE MODELS ONLY)



Gas Control Valve



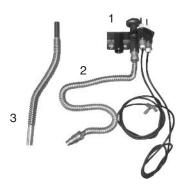
Module Box



Remote Control Module



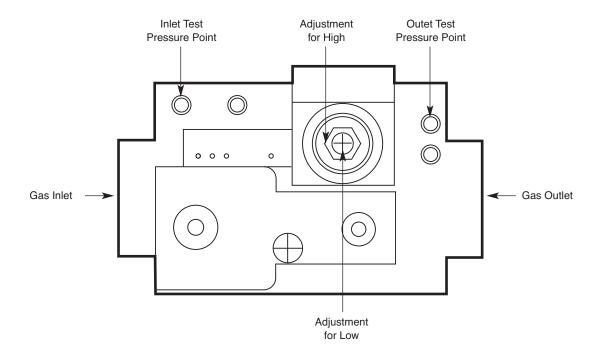
Remote Control



- 1. Pilot
- 2. Pilot Tube
- 3. Burner Tube



## **GAS CONTROL ASSEMBLY**





### TROUBLESHOOTING FOR PYROTECH STANDARD

### **IMPORTANT**

- Valve system troubleshooting should only be carried out by a qualified service technician.
- If supply cord is damaged or the unit needs repairing, it shall be repaired by the manufacturer or its service agent or similarly qualified person in order to avoid a hazard.

Symptom	Possible Cause	Corrective Action				
Spark ignitor will not light pilot after	A. Defective ignitor	Check for spark at electrode and pilot. If no spark and electrode wire is properly connected, replace ignitor				
repeated triggering of igniter button	B. Defective or misaligned electrode at pilot (spark at electrode).	Using a match, light the pilot. If pilot lights, turn off pilot and trigger the igniter button again. If pilot lights, an improper gas mixture caused the bad lighting and a longer purge period is recommended. If pilot will not light - check gap at electrode and pilot - should be 1/8" to have a strong spark. gap measures 1/8", replace pilot.				
	C. Gas supply pressure errant.	Check inlet gas pressure. It should be : Refer Data information on page 5.				
	D. Pilot orifice plugged.	Clean or replace pilot orifice.				
Pilot will not stay lit after carefully following the lighting instruction	A. Defective pilot generator (thermocouple)	Check pilot flame, it must impinge on thermocouple. Clean and/or adjust pilot for maximum flame impingement on the thermocouple. Ensure that the connection between the valve and the thermocouple is tight and secure.				
Pilot burning, no gas to burner, valve knob "ON", Wall switch "ON"	A. Wall switch or wires defective.	Check wall switch and wires for proper connections. Jumper wires across terminals at wall switch, if burner comes on, replace defective wall switch. If okay, jumper across wall switch wires at valve, if burner comes on wires are faulty or connections are bad.				
	B. Thermopile may not be generating sufficient millivoltage.	Check thermopile with millivolt meter. Take reading at thermopile terminals of gas valve. Should read 325 millivolts minimum with optional wall switch "OFF". Replace faulty thermopile if reading is below specified minimum.				
	C. Blocked burner orifice.	Check burner orifice for blockage and remove.				
Frequent pilot/burner outage	A. Pilot flame may be too low or blowing (High) causing the pilot/valve safety to drop out.	Clean and/or adjust pilot flame for maximum flame impingement on thermocouple.				



### TROUBLESHOOTING FOR PYROTECH STANDARD

Problem	Possible Cause	Suggested Remedy		
When the remote is activated nothing happens	The remote is not talking to the receiver.	Reprogramme the remote to the receiver (Refer Millennium manual in installation manual).		
	The remote batteries are flat.	Replace the batteries.		
The fire cuts off and won't relight	The over temp snap disc has been activated.	Allow the fire to cool down and then try to relight the fire. If the fire fails to relight, contact the manufacturer.		
The fan will not come on	Possible caused by overheat or electrical fault.	Contact the manufacturer.		
Flame appears to be low	Pressure not set.	All pressures are set in the factory at the time of manufacture, however the installing plumber must make sure the pressures are correct. Refer to page 5.		

IF YOUR PYROTECH STANDARD FIREPLACE STILL DOES NOT OPERATE CORRECTLY CONSULT YOUR DEALER.

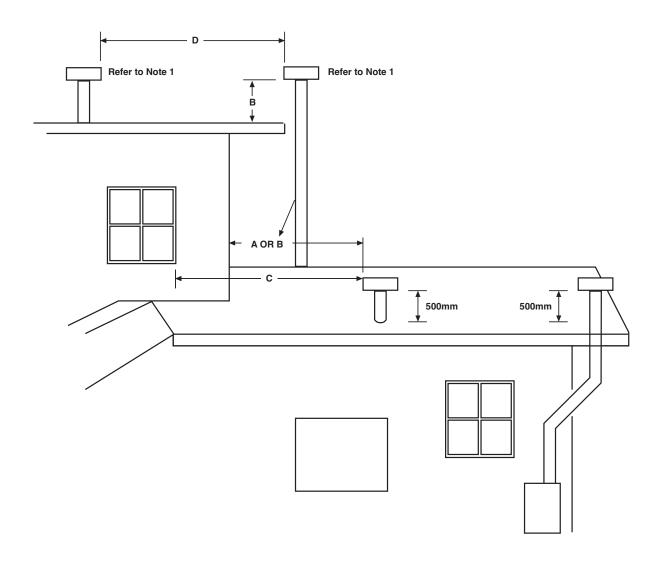
ALL SERVICE AND REPAIRS SHOULD BE PERFORMED BY AN AUTHORISED AGENCY.

ALL SPARE PARTS AND OPTIONAL TRIM FINISHES ARE AVAILABLE FROM REAL FLAME PTY LTD.



## **PYROTECH FLUE TERMINATION (COWLS) REGULATIONS**

#### **Natural Draft**



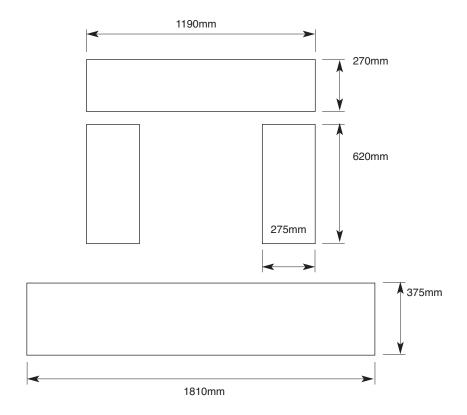
AR	ΞA	CLEARANCE REQUIRED
A:	Horizontally from a neighboring structure	1000mm
B:	If less than a meter horizontally from a neighboring structure then terminates above that structure by	
C:	From any opening into a building	1500mm
D:	From another flue terminal	200mm

#### Notes:

- 1. A trafficable roof designed for personal or public use, the end of the flue shall be at least 2 meters above the roof level. This dimension is to be increased where necessary so that the minimum distance of 500mm is maintained above any surrounding parapet or at least 200mm from the nearest part of a chimney.
- 2. The current version of the AS5601-2004 gas codes and any other relevant codes should be read in conjunction with the above guidelines to ensure a correct and safe installation.

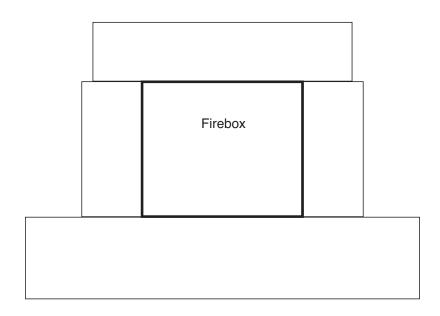


## OPTIONAL MARBLE HEARTH AND/OR MARGIN SET (Inbuilt & ZC models only)



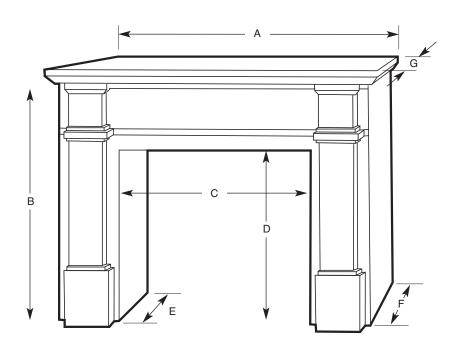
### **Marble Margin Set Installation Procedure**

- 1. Install Pyrotech without trim.
- 2. Install marble up to flange on Pyrotech. Use liquid nails to fix to wall. Marble should look like the diagram below once it has been installed and before mantelpiece has been attached.
- 3. Once unit is all set up, attach trim. Trim should overlap the marble so that the switches are accessible.





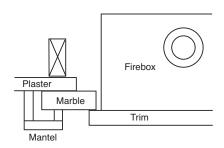
## **OPTIONAL MANTELPIECE INSTALLATION** (Inbuilt & ZC models only)



#### **MANTELPIECE DIMENSIONS**

MODEL	Α	В	С	D	E	F	G
Universal*	1810	1220	1090	860	80	100	280
Victorian Arch	1440	1210	885	920	20	20	190
Federation Square	1440	1215	920	920	20	20	235

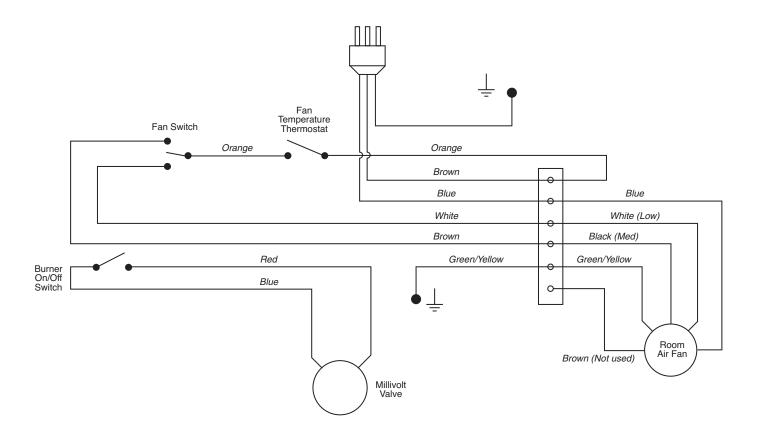
<sup>\*</sup> Universal Windsor, Bouvier, Kensington, Freidrich



NOTE: If using a cast fascia inside a mantel a special trim needs to be ordered. See your Real Flame stockist for details.

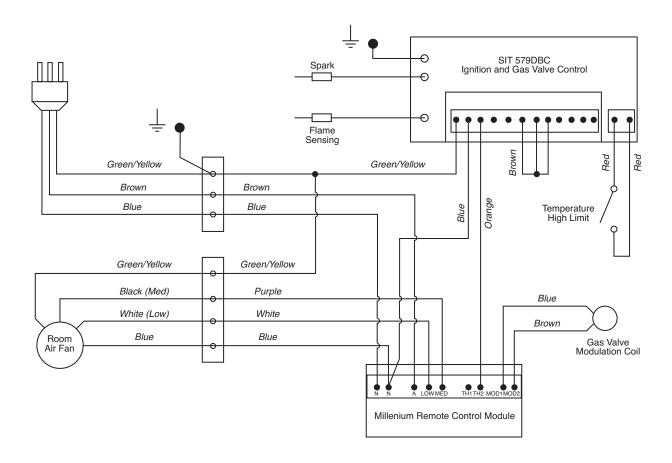


## **ELECTRICAL DIAGRAM (STANDARD MODELS ONLY)**





## **ELECTRICAL DIAGRAM (DELUXE MODELS ONLY)**











#### GLEN DIMPLEX AUSTRALIA PTY LTD

ABN 69 118 275 460

#### Head Office/Factory/Showroom

1340 Ferntree Gully Rd.
Scoresby Vic 3179
Ph: (03) 8706 2000 Fax: (03) 8706 2001
E-mail: info@realflame.com.au

#### **Richmond - VIC Showroom**

300 Swan St. Richmond Vic 3121 Ph: (03) 9428 4443 Fax: (03) 9428 4445

#### **Dandenong - VIC Showroom**

3/328 South Gippsland Highway, Dandenong South Vic 3164 Ph: (03) 9702 7853

E-mail: sales@realflamedandenong.com.au

#### **Geelong - VIC Showroom**

1/2A Gordon Avenue. Geelong West Vic 3218 Ph/Fax: 5229 0844

E-mail: realflamegeelong@hotmail.com.au

#### **Sydney - NSW Showroom**

546 Pacific Highway. Chatswood NSW 2067 Ph: (02) 8905 0189 Fax: (02) 8905 0192 E-mail: info@realflame.com.au

#### Miranda - NSW Showroom

36 Kareena Rd Miranda NSW 2228 Ph: (02) 8513 6202 Fax: (02) 9520 1974 E-mail: fireplace@realflamesouth.com.au

#### Adelaide - SA Showroom

173 -175 Magill Rd.
Norwood SA 5067
Ph: (08) 8132 0371 Fax: (08) 8132 1687
E-mail: realflamesa@iprimus.com.au

#### Milton - QLD Showroom

46 Douglas St, Milton QLD 4064 Ph: (07) 3368 2011

#### Perth – WA Showroom

47-53 McDonald St East, Osborne Park WA 6017 Ph: (08) 9444 9900 Fax: (08) 9444 9800

#### Fyshwick - ACT Showroom

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#### **Ulverstone - TAS Showroom**

31A Victoria St, Ulverstone TAS 7315 Ph: (03) 6425 4440