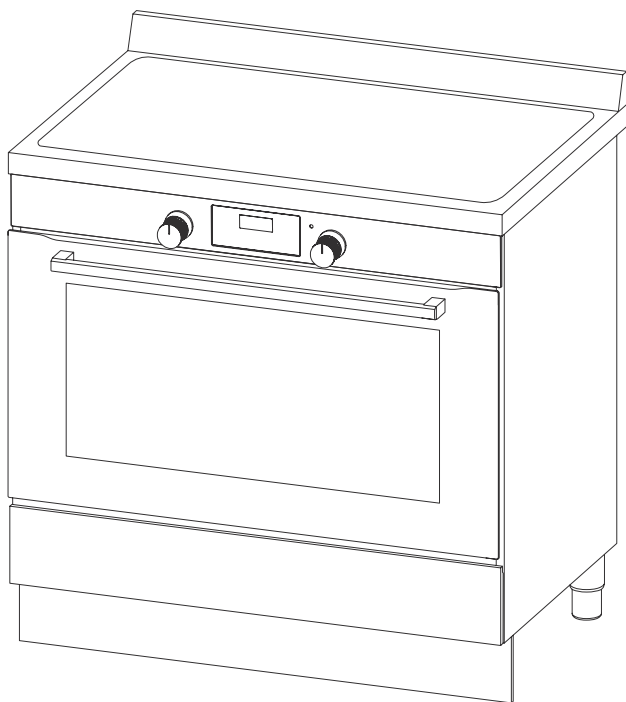


# **Euromaid**

## **USER MANUAL**



**EFS9010CERS**

## **90cm Ceramic Freestanding Cooker**

**PLEASE READ THE USER MANUAL CAREFULLY BEFORE USING THE UNIT**



Dear Customer,

Congratulations on the purchase of your new product from **Euromaid**.

We recommend you please take some time to read the instruction manual thoroughly to familiarise yourself with the functionality and operations to ensure optimum performance of your new appliance.

After reading the manual, please store it in a safe and accessible location for future reference.

### **Installation**

The installation of your new appliance must be carried out by a qualified installer / technician in accordance to local regulations. Please ensure all packaging materials are disposed of correctly.

### **Customer Care**

Our Customer Care centre is available should you wish to learn more about your appliance in relation to how to use it to its best potential, or tips on cleaning as well as available accessories.

#### **For further details please contact our Customer Care Team**

##### **Australia**

Ph: 1300 556 816  
customer.care.ha@glendimplex.com.au

##### **New Zealand**

Ph: 09 274 8265  
nztechserv@glendimplex.co.nz

Thank you.

Regards,

**Euromaid Australia and New Zealand**

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Icon	Type	Meaning
	Warning	Serious injury or death risk
	Caution	Injury or property damage risk
	Important / note	Operating the system correctly


## SAFETY INFORMATION

We recommend that you read the instructions in this owner's manual carefully before use for the best performance and to extend the life of your appliance. It will provide you with all the information you need to ensure its safe installation, use and maintenance. Retain this owner's manual for future reference.

When handling the appliance, we recommend you always use the handles recessed into the sides of the oven to prevent personal injury or damage to the appliance.

To maintain the efficiency and safety of this appliance, we recommend that you do the following:

- Always call the Glen Dimplex service department if there are any faults with your appliance.
- Always use original spare parts available from Glen Dimplex.
- This appliance is designed for non-commercial, household use and it must not be altered in any way.

 **Warning!** This appliance is a domestic kitchen appliance suitable for indoor installation. It is not suitable for outdoor installations such as alfresco kitchens or garages unless a qualified, competent installer has deemed the location and installation to be suitable & compliant.

- This appliance can only be used safely when it is correctly connected to an efficient earthing system in compliance with current electrical safety standards.
- If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.
- During use, the appliance becomes hot. Care should be taken to avoid touching heating elements inside the oven.

 **Warning!** Accessible parts will become hot when in use.

- To avoid burns and scalds, children should be kept away.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Young children should be supervised to ensure that they do not play with the appliance.
- Do not use a steam cleaner to clean the appliance.

## **SAFETY INFORMATION**

Packaging items such as plastic bags, polystyrene, nails, etc. are potentially dangerous, and therefore appropriate measures must be taken to prevent children and the disabled from coming into contact with them.

### **Avoid the following:**

- Touching the appliance with wet parts of the body.
- Using the appliance while barefoot.
- Improper or dangerous operation.
- Obstructing the ventilation or heat dissipation slots.
- Allowing power supply cables of other appliances to come into contact with hot parts of the oven.
- Exposing the appliance to atmospheric agents such as rain, or direct sunlight.
- Using the oven for storage purposes.
- Using flammable liquids near the appliance.

### **Authorised personnel must be contracted to:**

- Install the appliance according to these installation instructions and any local requirements.
- Replace the temperature probe if it is damaged. The probe is part of thermostat. Only use the temperature sensing probe recommended for this oven.

### **Glen Dimplex Service Department must be contacted:**

- If in doubt about the operation of the appliance.
- If in doubt about the soundness of the appliance after removing it from its packaging.
- If the power supply cable has been damaged or needs to be replaced.
- If the appliance requires a service.
- If you need spare parts.

## SAFETY INFORMATION

### General Warnings

- ⚠ **Warning!** Do not steam clean the oven.
- ⚠ **Warning!** Do not use harsh abrasive cleaners or sharp metal scrapers to clean the oven door glass since they can scratch the surface, which may result in shattering of the glass.
- ⚠ **Warning!** Do not install the appliance behind a decorative door in order to avoid overheating.
- ⚠ **Warning!** Only use the appliance to cook food and nothing else.
- ⚠ **Warning!** Check that the appliance has not been damaged immediately after it has been unpacked.
- ⚠ **Warning!** Disconnect the appliance from the electrical mains if it is not functioning properly and before cleaning or performing maintenance.
- ⚠ **Warning!** When left unused for a long period, unplug the appliance from the electricity mains.
- ⚠ **Warning!** Use oven gloves to place cookware in the oven or when removing it.
- ⚠ **Warning!** Always grip the oven door handle in the centre.
- ⚠ **Warning!** Make sure the knobs are in the **off** position when the appliance is not in use.
- ⚠ **Warning!** Glen Dimplex will not accept any liability as a result of any damage due to incorrect installation or improper use.
- ⚠ **Caution!** Do not touch hot surfaces. The heating elements and other accessible parts including inside the oven cavity and on the cooktop become extremely hot during operation and can cause burns on contact. Take care when handling the food you are cooking to avoid touching hot parts inadvertently. Keep young children well away when using the appliance.
- ⚠ **Warning!** Do not spray aerosols in the vicinity of this appliance while it is in operation. Do not store or use flammable liquids or items in the vicinity of this appliance.
- ⚠ **Warning!** Please ensure the appliance is secured using the safety stabilising chain, as per the installation instructions.
- ⚠ **Warning!** Do not attempt to lift or move the oven by using the oven door or handle, as this may cause damage to the appliance or result in injury to the person lifting the appliance.



## SAFETY INFORMATION

### Oven Specific Warnings

- ⚠ **Warning!** Do not place heavy objects on the oven door. Do not lean on the oven door when it is open, as this can damage the door hinges.
- ⚠ **Warning!** Keep the oven door closed when using the grill function.
- ⚠ **Warning!** During cooking, never place pans, trays or other cookware directly onto the bottom of your oven, including any dishes with water or ice. Always place them on the shelves provided.
- ⚠ **Warning!** When removing the baking/drip tray or rack from the hot oven, always use an oven mitt.
- ⚠ **Warning!** Do not use aluminium foil to cover the grill pan or heat items wrapped in aluminium foil under the grill. The high reflectivity of the foil could potentially damage the grill element. You should also never line the base of your oven with aluminium foil. The trapped heat can irreversibly damage the enamel and may even cause a fire.
- ⚠ **Warning!** Do not line the oven with foil or place anything on the bottom of the oven while baking to avoid permanent damage, as trapped heat will crack or damage the enamel floor of the oven cavity.
- ⚠ **Warning!** Do not attempt to lift or move the oven by using the oven door or handle, as this may cause damage to the appliance or result in injury to the person lifting the appliance.
- ⚠ **Warning!** Never use the storage compartment at the base of the Cooker for storing any flammable items or objects that cannot withstand heat (including but not limited to timber, paper, spray cans, rags, etc).
- ⚠ **Warning!** Use all of the oven functions with the oven door closed.
- ⚠ **Warning!** Do not use plastic wrap or wax paper in the oven.
- ⚠ **Warning!** For food safety reasons, do not leave food in the oven for longer than two hours before and after cooking or defrosting. This is to avoid contamination by organisms which may cause food poisoning. Take particular care during warmer weather. In the event of power failure while cooking, return the oven dials in off position to prevent overheating of the appliance.
- ⚠ **Caution!** Opening the door. Be careful when opening the oven door to avoid contact with hot parts of the oven and steam.


## SAFETY INFORMATION

### Cooktop Specific Warnings

- ⚠ **Warning!** Do not allow pots to boil dry, as damage to heating elements or the hob itself may result.
- ⚠ **Warning!** Do not operate cooktop heating elements without a pot, fry pan, etc.
- ⚠ **Warning!** Do not use pots or pans with unstable or deformed bases to avoid an accident.
- ⚠ **Warning!** Do not allow cookware to overhang the hob onto adjacent bench tops as this may cause scorching to the bench top surface.
- ⚠ **Warning!** After a burner is extinguished, turn the control knob to the off position and wait at least one minute before relighting the burner.

## SAFETY INFORMATION

### Environment Protection

The appliance shall not be discarded together with the urban refuse and rubbish. The materials used on this appliance marked by the symbol  are recyclable.



The symbol on the product or on its packaging indicates that this product may not be treated as household waste. Instead it should be taken to the appropriate collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more details information about recycling of this product, please contact your local council, your household waste disposal service or the shop where you purchased the product.

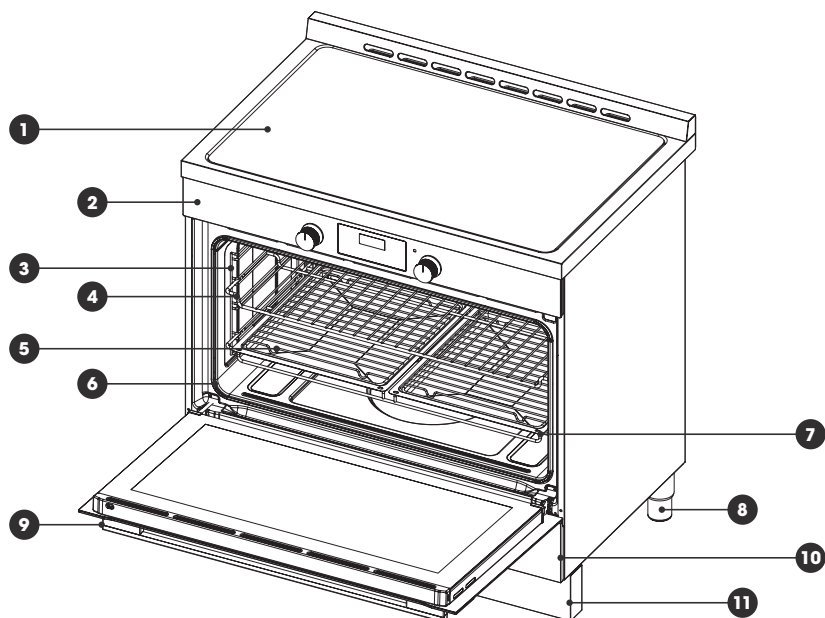
### Packaging Materials

The materials with the symbol are recyclable.

Dispose the packaging in a suitable collection containers to recycle it.

## PRODUCT OVERVIEW

### Freestanding Cooker



① Cooktop

② Control panel

③ Side racks

④ Chrome wire shelf

⑤ Grill insert

⑥ Door seal

⑦ 2x baking trays and holder

⑧ Adjustable legs

⑨ Oven handle

⑩ Storage drawer

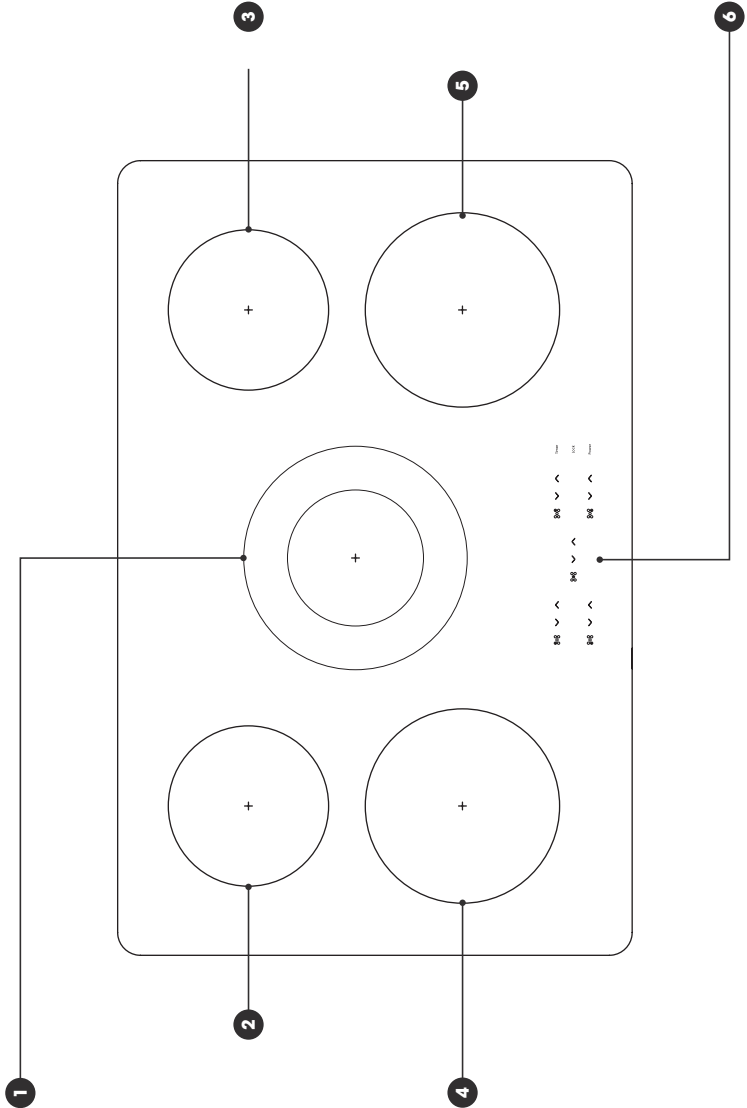
⑪ Kick panel

① **Note:** Above picture is for reference only. The actual appliance may be slightly different.

PRODUCT OVERVIEW

Cooktop

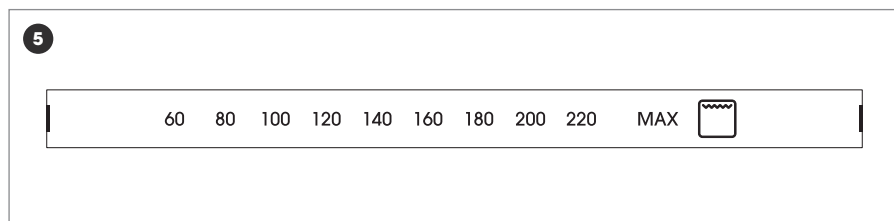
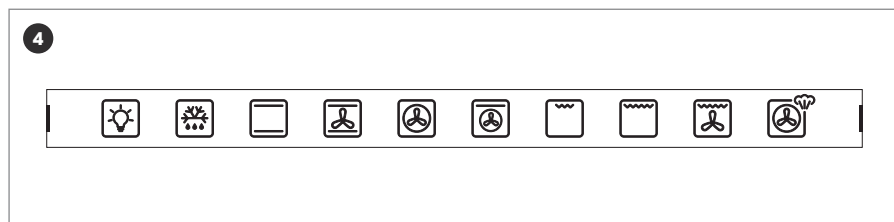
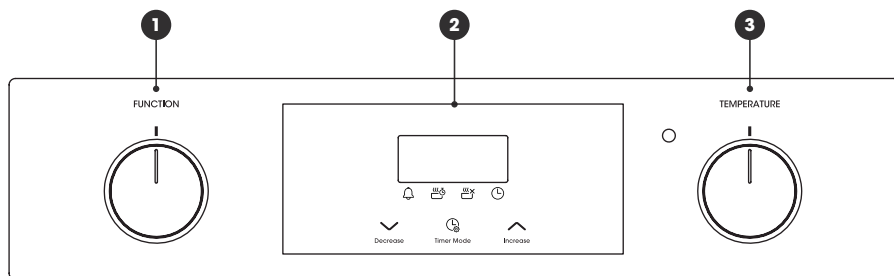
① 230mm dual cooking zone	③ 165mm cooking zone	⑤ 180mm cooking zone
② 165mm cooking zone	④ 180mm cooking zone	⑥ Touch controls



# PRODUCT OVERVIEW

## Control Panel

- ① Cooking mode selection knob
- ② Touch programmable timer / clock
- ③ Cooking temperature selection knob
- ④ Cooking mode selections (printed on the knob collar)
- ⑤ Cooking temperature selections (printed on the knob collar)

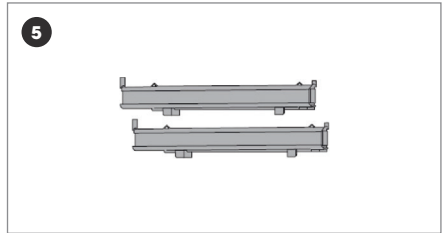
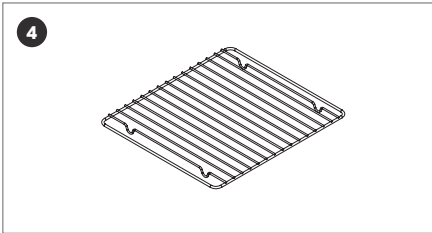
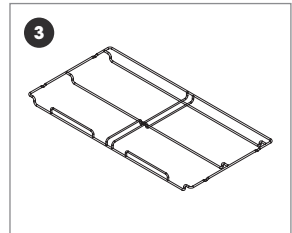
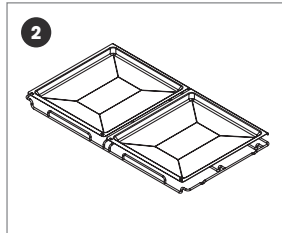
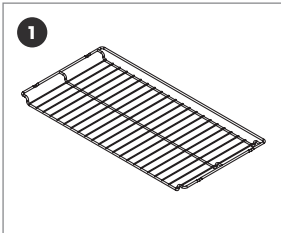


## PRODUCT OVERVIEW

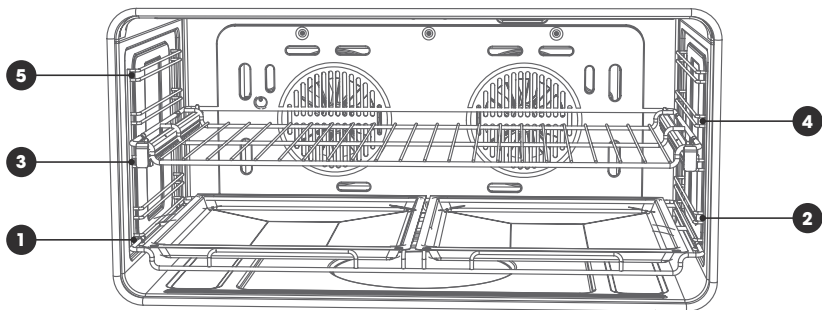
### Oven and Accessories

There are five shelf positions in the oven. The oven is supplied with:

- |                                 |                           |
|---------------------------------|---------------------------|
| ① 2x chrome wire shelf supports | ④ 2x grill inserts        |
| ② 2x split baking trays         | ⑤ 1x set telescopic rails |
| ③ 1x baking tray holder         |                           |



Shelf positions / levels



# INSTALLATION

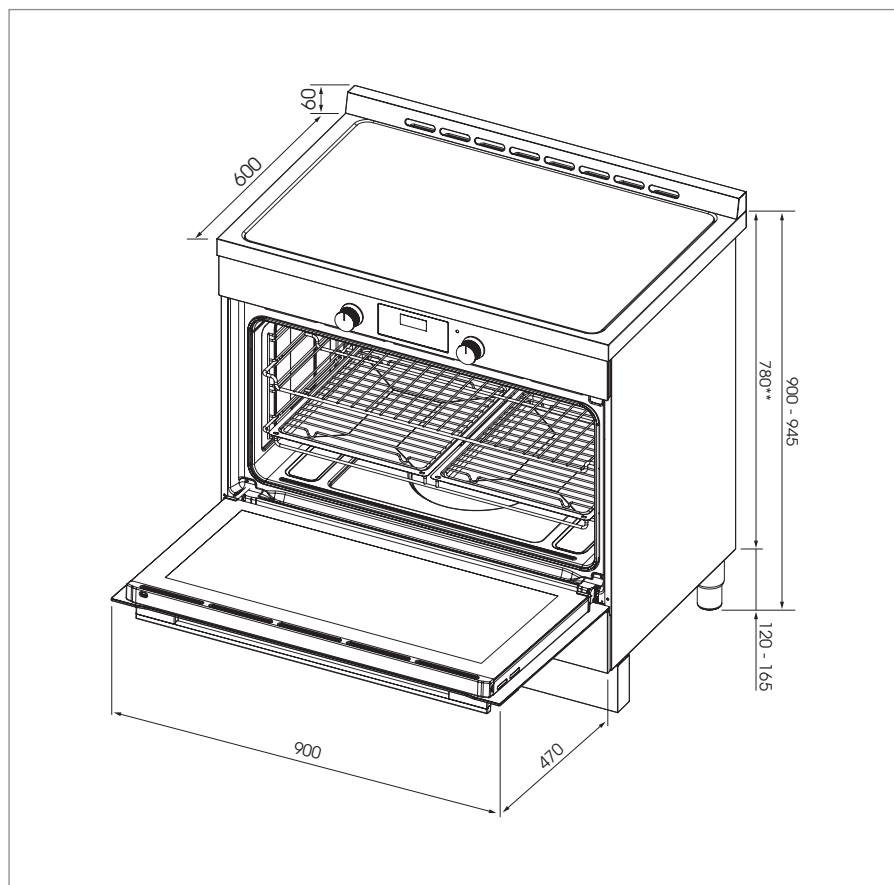
## Dimensions and Installation Features

⚠ **Warning!** Prior to installation, ensure that the local distribution conditions and the adjustment of the appliance are compatible;

The adjustment conditions for this appliance are stated on data plate;

This appliance is not connected to a combustion products evacuation device.

It shall be installed and connected in accordance with current installation regulations. Particular attention shall be given to the relevant requirements regarding ventilation.



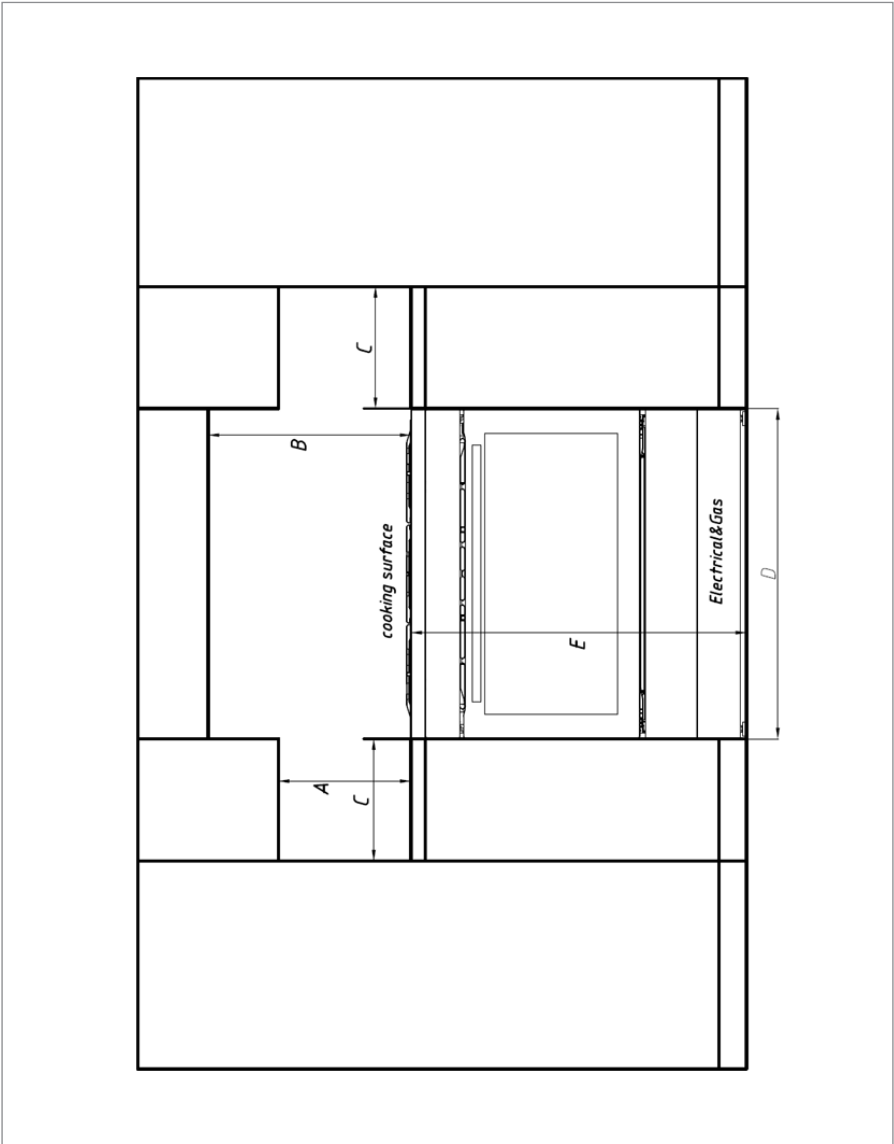


## INSTALLATION

Product dimensions		mm
A)	Overall width of the freestanding oven	900
B)	Overall height of the freestanding oven (from the floor to top of the cooktop, excluding the optional backguard)	900 - 945
C)	Overall depth of the freestanding oven (excluding handles and knobs)	600
D)	Height of the freestanding oven chassis (excluding the adjustable legs)	**780
E)	Depth of the open door to the front of the freestanding oven	470

# INSTALLATION

## Freestanding Oven Clearances



## INSTALLATION

Product dimensions		mm
<b>A)</b>	Minimum vertical distance between benchtop and cabinet extending above the counter	450
<b>B) Minimum clearance from the top of the burner cap (cooking surface) to:</b>	Overhead cabinet centered above the cooktop (combustible / unprotected)*	650
	Overhead cabinet centered above the cooktop (non-combustible / protected)*	450
	Ventilation hood centered above the cooking surface	750
<b>C)</b>	Minimum clearance from left and right hand edge of the freestanding oven to the nearest combustible surface*	200
<b>D)</b>	Width of cabinetry opening	900
<b>E)</b>	Maximum height of cabinetry immediately adjacent to the freestanding oven (from floor to countertop)**	946
<b>F)</b>	Maximum depth from wall to cabinetry face	600

*\*Installation clearances and protection of combustible surfaces shall comply with the current local regulations e.g. AS/NZS5601.1 (latest edition) Gas Installations code. The standards above specify that where required protection shall ensure that the surface temperature of the combustible surface does not exceed 65°C above room temperature.*

*\*\*Depending on the height of the leg adjustment.  
The cooking surface must sit flush or above countertop level.*

# INSTALLATION

## Important Notes

### Overhead clearances

In no case shall the clearances between the highest part of the cooker be less than 650mm or for an overhead exhaust fan 750 mm. All other downward facing combustible surfaces less than 650 mm above the cooker surface shall be protected for the full width of the cooking surface in accordance with the standards noted above. In no case shall the clearance be less than 450 mm.

### Rear and side clearances

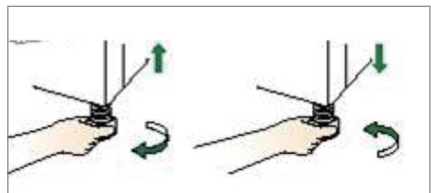
- Where the dimensions from the periphery of the nearest burner to any vertical combustible surface is less than 200 mm the surface shall be protected in accordance with the standards to a height of not less than 150 mm above the cooking surface for the full width or depth of the cooking surface.
- Where the dimensions from the periphery of the nearest burner to any horizontal combustible surface is less than 200 mm, the horizontal surface shall be greater than 10 mm below the surface of the hob, or the horizontal surface requirement above.
- Do not install the range near flammable materials such as curtains.

### Installing the range on a plinth

- The freestanding oven can be installed on a plinth without the adjustable legs fitted.
- Ensure the freestanding oven is secure and provide safety measures to keep it in place.
- Cabinetry dimensions can be adjusted to suit the plinth height, see product dimensions for chassis height.

### Levelling the Feet

The height and level of the appliance can be adjusted by rotating the feet located underneath the appliance at each corner. Rotate the feet to decrease or increase the height.



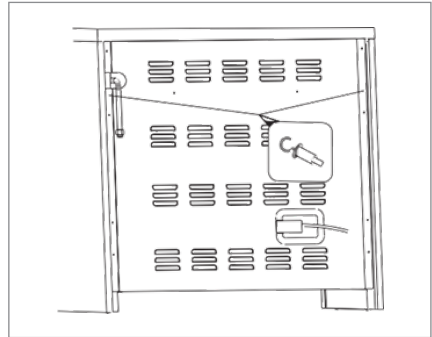
# INSTALLATION

## Fitting the Safety Stabiliser Chain

The cooker is supplied with an anti-tilting chain to prevent the appliance from tilting forward and accidental damage to the gas pipe.

### **A** Fitting the chain

- ① Take the expansion hook and make an adequate hole in the wall behind, at the same height as the chain fixing area. Insert the plug into the hole and then screw in the hook until it is firmly fixed to the wall.
- ② Fix the chain to the hook.
- ③ Adjust to level of the cooker inserting the feet provided.



## INSTALLATION

### **B If you can't fit the chain**

For a situation where the appliance is between two cupboards and the anti tilt chain cannot be fitted we suggest securing by screwing both sides of the cupboards into the sides of the cooker. The screws should be fitted as follows:

- ① Position the oven between the cupboards in it's final position, then mark the location of the pilot hole inside the cupboard. Refer to the diagram below for the location of the pilot hole.
  - ② Use 3.5mm diameter drill bit to drill the pilot hole through the cupboard and both sides of the cooker. Before drilling, check your measurements to ensure the pilot holes are located within the range specified in the diagram.
  - ③ Fix two 12 gauge x 40mm long self tapping screws through the pilot holes inside both cupboards and into the side of the cooker.
- 
- ① **Note:** A drilled hole in the side of the cooker which is outside the range specified may void the warrantee. Inspect cupboards thoroughly before drilling to avoid damage to electrical wires or gas lines.
  - ① **Note:** Screw length is based on cupboard thickness of 20mm, gap between cupboard and oven of 10mm. Screw length could vary depending on cupboard material thickness and gap between oven and cupboards.
  - ① **Note:** The screws must be accessible for removal if the cooker requires service. Cupboards must not be built over these screws.

**Equipment type:** Freestanding (class 1)

**Insulation class:** Class 1

**⚠ Warning!** The manufacturer declines any and all responsibilities for damages to things or injuries to persons or animals deriving from incorrect installation or use of the equipment.

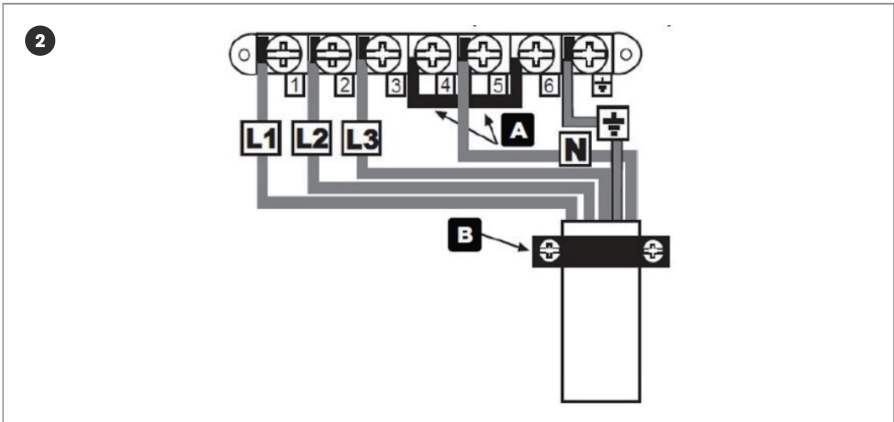
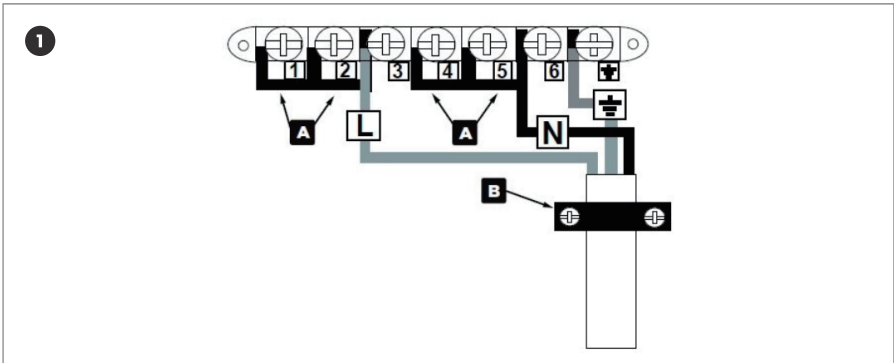
## INSTALLATION

## Electrical Connection

The manufacturer is not liable for any direct or indirect damage caused by faulty installation or connection. It is therefore necessary that all installation and connection operations are carried out by qualified personnel complying with the local and general regulations in force.

- ① **Note:** The wire section on the cable must not be less than 2.5mm<sup>2</sup> (5×2.5 cable).

- ① Single phase connection                      ② Three phase connection



Connect cable L to terminal 3. Connect cable N to terminal 6. Earth to  terminal. Ensure shorting links are fitted between terminals 1-2, 2-3, 4-5 and 5-6.

# INSTALLATION

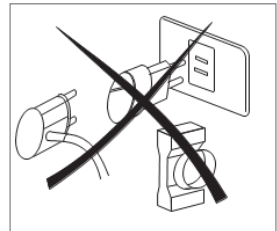
## Connection of the Cable to the Mains

Connect the feeding cable to a plug suitable for the load indicated on the rating plate of the product. In case of a direct connection to the mains (cable without plug), it is necessary to insert a suitable omnipolar switch before the appliance, with minimum opening between contacts of 3mm (the grounding wire should not be interrupted by the switch). Before connecting to the mains, make sure that:

- The electrical counter, the safety valve, the feeding line and the socket are adequate to withstand the maximum load required (see rating plate).
- The supply system is regularly grounded, according to the regulations in force. The socket or the omnipolar switch can easily be reached after the installation of the oven.
- After carrying out the connection to the mains, check that the supplying cable does not come into contact with parts subject to heating.
- Never use reductions, shunts, adaptors which can cause overheating or burning.

The manufacturer is not liable for any direct or indirect damage caused by faulty installation or connection. It is therefore necessary that all installation and connection operations are carried out by qualified personnel complying with the local and general regulations in force.

Electrical features	Watt
Oven light	25
Upper heating element	1600
Bottom heating element	1300
Grill heating element	2600
Circular heating element	2000
Ventilator motor	18
Cooling fan	18



① **Note:** This appliance shall be installed only by authorised persons and in accordance with the manufacturer's installation instructions, local as fitting regulations, municipal building codes, electrical wiring regulations, local water supply regulations.



# INSTALLATION

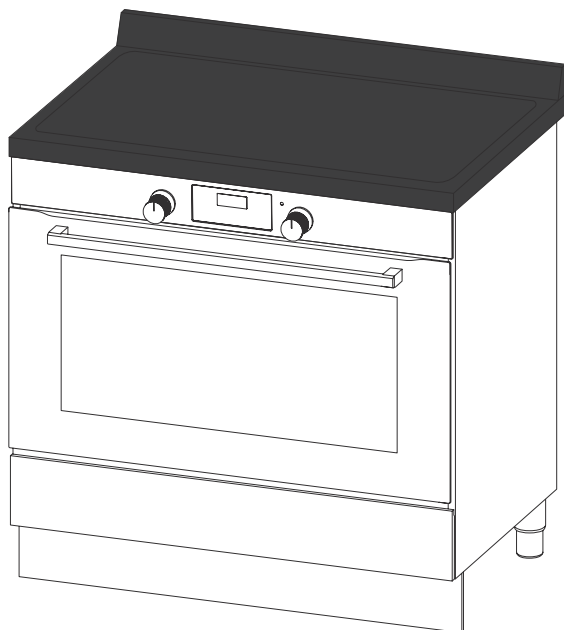
## Ventilation

In general, the appliance should have adequate ventilation to maintain temperature of immediate surroundings within safe limits.

## Combustible Surfaces

Any adjoining wall surface situated within 200mm from the edge of any hob burner must be a suitable non-combustible material for a height of 150mm for the entire length of the hob. Any combustible construction above the hotplate must be at least 600mm above the top of the burner and no construction shall be within 450mm above the top of the burner. Zero clearance is permitted on side and rear adjoining surfaces below the hob.

## OVERVIEW



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<b>DAILY USE</b>	<b>30 - 36</b>
<b>HINTS &amp; TIPS</b>	<b>37 - 43</b>
<b>CLEANING &amp; MAINTENANCE</b>	<b>44 - 47</b>

## OVERVIEW

### Cooking Modes



#### Grill

Directs radiant heat from the powerful upper element onto the food. The **grill** function is best suited for cooking different cuts of meat such as steak, chops, sausages and fish, or for making toasted sandwiches and other quick-cooking foods. For the best results, allow the grill to preheat for 3 minutes before placing food inside. This will help to seal in the natural juices and maintain tenderness of meats. **Always grill with the oven door closed.**



#### Maxi Grill

Directs radiant heat from the 2 powerful upper elements onto the food.

**Maxi grill** allows you to use the full size of the grill tray for cooking larger meals, and will cook faster than the **grill** function.

**Maxi grill** is best suited for cooking different cuts of meat such as steak, chops, sausages and fish, or for making toasted sandwiches and other quick-cooking foods. For the best results, allow the grill to preheat for 3 minutes before placing food inside. This will help to seal in the natural juices and maintain tenderness of meats. **Always use maxi grill with the oven door closed.**



#### Fan Grill

Generates heat from the upper element which is circulated throughout the cavity by the fan. This combination helps to distribute the heat more evenly onto the food, which helps to avoid burning or overcooking.

The **fan grill** function is ideal for larger cuts of meat which require longer cooking times and will achieve results similar to **roisserie** cooked meat. **Use the fan grill function with the oven door closed.**



#### Bake

The oven is heated using two elements, one located at the top of the cavity and the other below the floor of the oven. This traditional baking function achieves the best results when cooking on a single oven shelf, to ensure even heat distribution to the food. It is ideal for cooking single trays of biscuits, muffins, cakes and roasts.

## OVERVIEW



### Fan Assist

The oven is heated using two elements, one located at the top of the cavity and the other below the floor of the oven. The fan circulates the hot air around the cavity for better heat distribution, allowing you to place food in different positions in the oven to cook at the same time. It is suggested to use a maximum of two shelves with the **fan assist** function and avoid using the bottom shelf to prevent overcooking the base. Food placed on the upper shelf will cook more quickly than the lower shelf.



### Rapid Cook

Heat is generated by the upper and fan elements to heat the oven quickly, while the fan distributes the hot air evenly throughout the cavity. This allows you to preheat your oven up to 25% quicker than with standard **bake**.

The **rapid cook** function is ideal for oven frying your favourite frozen food such as chips, wedges, nuggets and other similar foods, achieving extra crispy results.



### Fan Forced

Uses the rear element surrounding the fan to generate heat. The fan then circulates the hot air to maintain a consistent temperature throughout the oven cavity. This allows you to cook food in different areas of the oven at the same time. **Fan forced** is a very versatile cooking function which can be used for most types of cooking and baking, and will cook foods faster and at a lower temperature than standard **bake** functions.



### Defrost

Uses the fan to circulate room temperature air around the cavity. This function helps to defrost (thaw) different kinds of food before cooking. Using the **defrost** function will reduce defrosting times by up to 50%.



### Light

Turns on only the oven light, the light remains on when the oven is operating.

## OVERVIEW




### Easy Steam / Steam assisted cooking

Cooking with steam is a great addition to regular **hot air** or **fan forced** cooking functions. Steam helps to bring out the natural flavours of food, cooking it more evenly and retaining more nutrients and goodness. Steam assisting cooking functions, such as Euromaid easy steam, consistently produce juicy, succulent interiors with crispy, golden finishes.

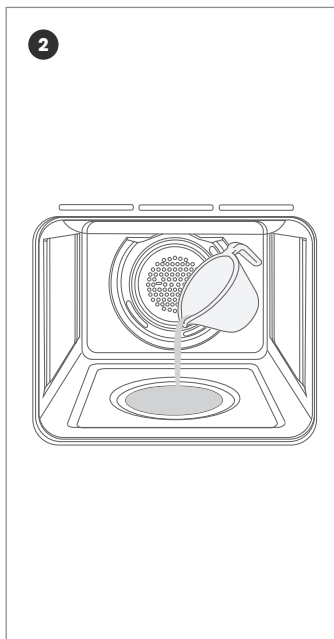
- ⚠ **Warning!** Risk of burns or damage to the appliance.
- ⚠ **Warning!** Do not open the oven door when the Easy Steam function is in operation, except when preheating.
- ⚠ **Warning!** Open the oven door carefully once the steam function has completed.

### How to use

- ① Open the oven door.
- ② Add 150ml of water to the well on the base of the cavity while oven is cold.
- ③ Turn the function knob to **easy steam mode** .
- ④ Turn the temperature knob to select the cooking temperature between **220** and **Max**.
- ⑤ Pre heat for 10 minutes or until the oven has reached the set temperature.
- ⑥ Place food into the oven and cook as per recipe suggestions.

- ⚠ **Caution!** Do not refill cavity well with water during cooking or while oven is hot.

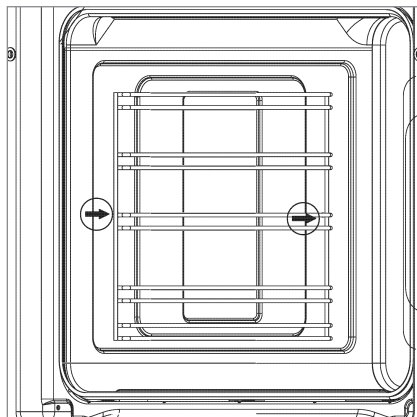
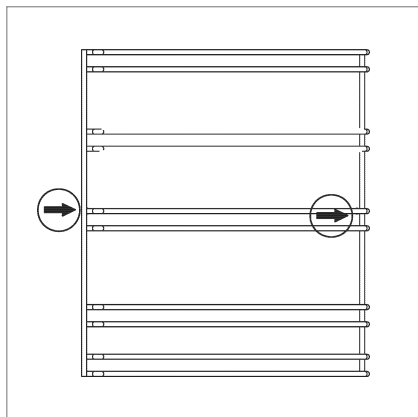
- ⑦ To turn off the oven, turn the function control knob to the 12 o'clock position.
- ⑧ Once the oven is cool, wipe away any excess water from the cavity well.



## DAILY USE

### Positioning the Oven Trays & Shelves

- The Grill Tray or Oven Shelf can be located in any of the five height positions in the oven. Refer to the **cooking guide table** for the recommended shelf position. When fitting the trays or shelves, ensure they are fitted between the two wires that are closest together as shown below.
  - Oven Shelves have a stop so that they are not fully withdrawn by accident. To fully remove the oven shelves, lift the front of the shelf slightly and withdraw fully from the oven.
- ① **Note:** that the Grill Tray does not have a stop position and can be fully withdrawn without interruption, so be careful not to accidentally fully withdraw the tray.
- Fit trays and shelves between bars as shown below.
  - To remove the oven shelf support, push down on the wire below the top locking pin, pull away from the oven wall until you can release the top of the support from the holes in the oven wall. Replace in reverse procedure.

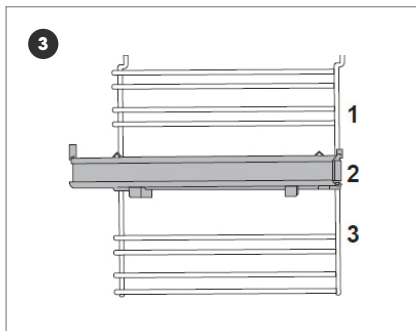
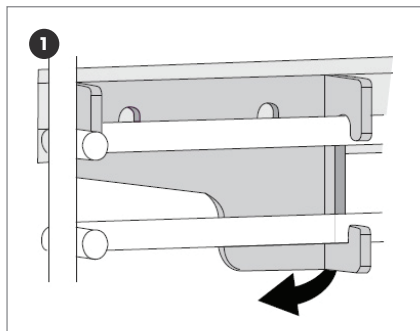


## DAILY USE

### Telescopic Rails

The oven includes a set of fully-extending telescopic rails which can be positioned on different shelf levels, allowing the oven racks, trays and Air Fry basket to slide in and out effortlessly.

- ① To un-clip the telescopic rail for cleaning or repositioning purposes you must apply outward pressure on the underside of the telescopic rail to release. (Note: reverse of rail shown).
- ② To re-fit the telescopic rail, locate the clip into the top rail on the shelf guide and push downward, the rail will clip into place.
- ③ The telescopic rail is designed to support either a shelf or grill / baking tray and can be installed on any of the shelf positions.



## DAILY USE

### How to Use Your Oven

This fan forced oven is an extremely versatile appliance that allows you to choose easily and safely between different cooking modes. The various cooking modes are selected by means of a cooking mode selection knob, located on the control panel.

#### To operate the oven

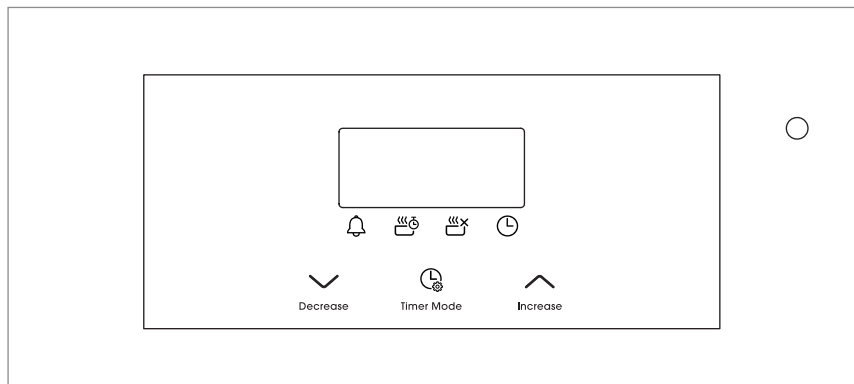
- Turn the cooking mode selection knob to the desired cooking mode (explanation of cooking modes is on pages 27 to 29).
- Turn the cooking temperature selection knob to the desired temperature (cooking guide is on page 40 to 43) or to **Max** if Grilling.
- The first time you use your appliance, we recommend that you set the thermostat to the highest setting, set the cooking mode selection knob to a cooking mode and leave the oven on for about half an hour with nothing in it and the oven door closed. Then, open the oven door and allow the oven to cool. Any odour that may be detected during this initial use is due to the evaporation of substances used to protect the oven during storage.

- ① **Note:** Place tray on the bottom shelf position of the oven to prevent any spillages from dripping onto the bottom of the oven. Never place anything (including foil and oven trays) on the bottom of the oven when it is in operation because this could damage the enamel. Only place your cookware (dishes, trays, aluminum foil, etc.) on the oven shelves provided with the appliance.



## DAILY USE

### Touch Control Digital Timer





Button functions	
	Decrease time
	Increase time
	Timer mode
	Timer
	Set cooking time ( <i>amount of time to cook</i> )
	End cooking time ( <i>end time for cooking</i> )
	Set the time




## DAILY USE

This model has a digital display, 24hr clock with 3 control buttons. When the power is connected, the screen displays **12:00** and the bar above the  symbol flashes.



### Setting the time when power is first connected

- To set the correct time, press the  or  button to advance forward or backward until the correct time is displayed. After 5 seconds the time will be locked in.

### Adjusting the time









- Press the function button repeatedly until the bar above  flashes, then press  or  button to set the time. After 5 seconds the time will be locked in.



### Manual operation setting

- When power is first connected, the oven will be in manual operation as soon as the time is set. Manual operation will only be cancelled if the power to the oven is switched off or if an automatic cooking time is selected and the bar above  or  is flashing. See next section on **automatic setting**.



### Automatic setting

- Automatic setting of the oven allows you to select the end time, cooking time, temperature and cooking mode. The oven will switch on, cook according to the selected cooking mode and temperature and then switch off automatically.

- Press the function button repeatedly until the bar above  flashes, then press  or  button to set the time frame for cooking.
  - Press the function button repeatedly until the bar above  flashes, then press  or  button to set the time to switch off.
  - Set cooking temperature and cooking mode by turning the thermostat knob and selector knob.
- After these settings, the bars above  and  will flash, indicating that the automatic cooking feature of the oven is set. **For example:** if cooking time takes 45 minutes and you want it to finish at 14:00:

- Press the function button repeatedly until the bar above  flashes and set the cooking time 45 minutes.
- Press the function button repeatedly until the bar above  flashes and set the finish time to 14:00.

## DAILY USE






- After the above setting, the current time is displayed and the bars above  and  will flash indicating that the automatic cooking feature is set. When the clock displays 13:15, the oven will start cooking automatically. While cooking the bar will flash.
- When the clock displays 14:00, the oven automatically stops cooking. The alarm will sound and the bar will flash, press any button to stop the alarm.

### Semi-automatic setting







There are two methods of semi-automatic cooking:

#### **A Start cooking now and set cooking time**

This semi-automatic setting of the oven allows you to start cooking immediately, set the cooking time (up to 10 hours), select the temperature and cooking mode. The oven will cook according to the selected cooking mode and temperature and then switch off automatically once the cooking time has elapsed.





- ① Press the function button repeatedly until the bar above  flashes, then press  or  button to set the time frame for cooking.
- ② Set cooking temperature and cooking mode by turning the thermostat knob and selector knob. The oven starts immediately, the bar above  will flash. After the cooking time has elapsed, the oven automatically stops cooking. The alarm will ring and the bar above  will flash, press any button to stop the alarm.

#### **B Start cooking now and set the finish time**

- ① Press the function button repeatedly until the bar above  flashes, then press  or  button to set the time to finish cooking (up to 23 hours and 59 minutes).
- ② Set cooking temperature and cooking mode by turning the thermostat knob and selector knob.
- ③ The oven starts immediately, the bar above  will flash. When the finish time is reached, the oven automatically stops cooking. The alarm will ring and the bar above  will flash, press any button to stop the alarm.
- ④ Press the function button repeatedly until the bar above  flashes, the set cooking time is displayed. If the finish time is set to the current time, the semi-automatic setting will be cancelled.

## DAILY USE


### Timer

- The digital countdown timer can be set up to 23 hours and 59 minutes maximum.
- To set the timer, press the function button repeatedly until the bar above  flashes. Then press  or  button to set the countdown timer. After 5 seconds, the time will be set and begin to count down. When the set time is reached,  disappears and the alarm will sound, press any button to stop the alarm.

① **Note:** After pressing the function button, timer settings should be done within 5 seconds.

- In case of a power failure, all settings including the time display will be lost. The time and any settings will need to be re-set.

### The oven light

- Set the cooking mode selection knob to the  symbol to switch on the oven light(s). The oven light(s) remains on when the oven is operating.

### Cooling ventilation

- In order to cool down the exterior of the appliance, this model is equipped with a cooling fan, which switches on automatically.
- When the cooling fan is on, you will notice a flow of air exiting between the oven door and the control panel.


① **Note:** When cooking is finished, the cooling fan continues to operate until the oven cools down and then switches off automatically.

## HINTS & TIPS



### Cooking Advice

The oven offers a range of settings which allow you to cook any type of food in the best possible way. With time you will learn to make the best use of this versatile cooking appliance and the following directions are only a guideline which may be varied according to your own personal experience.

### Preheating

- If the oven needs to be preheated, the **rapid cook mode**  should be selected. This is the most efficient mode, which will reach the desired temperature as quickly as possible using the least amount of energy.
- Once the food has been placed in the oven, the desired cooking mode can then be selected.

### Multi shelf cooking




- If you want to cook food on several shelves, select **fan assist mode** .
- When cooking delicate foods on more than one shelf, use the **fan forced mode** . This mode allows you to cook on 3 shelves at the same time. Refer to the **cooking guide** table.

### Using the grill

- This multi-function oven has 3 different grilling modes.
- Use the **grill mode** , **maxi grill mode**  or **fan grill mode**  with the oven door closed, place the food on the centre of the grill pan, insert and fit the grill pan on either the 3rd or 4th shelf from the bottom.
- When using **grill mode** , we recommend you set the thermostat to the highest setting.

## HINTS & TIPS

### Using fan grill

- Use **fan grill mode**  with the oven door closed. This mode is very useful for grilling foods rapidly, as the distribution of heat by the fan makes it possible not only to brown the surface, but also to cook the bottom of the food.
- It can also be used for browning foods at the end of the cooking process, such as adding that gratin finish to pasta bakes for example.
- When using **fan grill mode** , place the food on the 2nd or 3rd oven shelf from the bottom, then place a dripping-pan on the 1st rack from the bottom to prevent fat and grease from dripping onto the oven floor. We recommend you set the thermostat to 180°C, as it is the most efficient temperature for **fan grill mode** .
- However, this does not mean you cannot use other temperatures, simply adjust the thermostat knob to the desired temperature.


- ① **Important!** For best results and to save energy, always use the grill functions with the oven door closed.

### Baking cakes

- When baking cakes, always place them in a preheated oven. Make sure you wait until the oven has been preheated thoroughly (the indicator light will turn off). To prevent heat loss and the cake from dropping, do not open the oven door during baking.
- **In general, if pastry is too dry:** increase the temperature by 10°C and reduce the cooking time.
- **If pastry has dropped:** use less liquid or lower the temperature by 10°C.
- **If pastry is too dark on top:** place it on a lower shelf, lower the temperature, and increase the cooking time.
- **If cooked well on the inside but sticky on the outside:** use less liquid, lower the temperature, and increase the cooking time.
- **If the pastry sticks to the pan:** grease the pan well and sprinkle it with a dusting of flour or use greaseproof paper.
- **If I used multi shelf cooking and one shelf is more cooked:** use a lower temperature setting next time. It is not necessary to remove the food from all the racks at the same time.

## HINTS & TIPS

### Cooking pizza





- For best results when cooking pizza, use the **fan forced mode** .
- Preheat the oven for at least 10 minutes.
- Use a light aluminum pizza pan, placing it on the shelf supplied with the oven. Don't use the dripping pan since this will extend the cooking time, making it difficult to get a crispy crust.
- Do not open the oven door frequently while the pizza is cooking;
- If the pizza has a lot of toppings (three or four), we recommend you add the mozzarella cheese on top halfway through the cooking process.
- For best results, only use one shelf at a time, but if you want to cook on two shelves, use the 2nd and 4th racks from the bottom with a temperature of 220°C and swap them halfway through cooking.

### Cooking fish and meat

- When cooking white meat and fish, use a temperature setting from 180°C to 200°C.
- For red meat that you want well done on the outside while tender and juicy in the inside, it is best to start with a high temperature setting (200°C-220°C) for a short time, then turn the oven down afterwards.
- In general, the larger the roast, the lower the temperature setting.
- Place the meat on the centre of the shelf and place the dripping pan beneath it to catch the fat.
- Make sure that the shelf is inserted so that it is in the centre of the oven. If you would like to increase the amount of heat from below, use a lower shelf height.

## HINTS &amp; TIPS



## Cooking Guide

Foods	Weight (kg)	Cooking position*	Preheat time (min)	Temp. setting	Cooking time (min)
 <b>Defrost</b>					
All frozen food					
 <b>Grill</b> /  <b>Maxi grill</b>					
Soles & cuttlefish	1	4	5	Max	8 - 10
Squid & prawn kebabs	1	4	5	Max	6 - 8
Cod fish	1	4	5	Max	10
Grill vegetables	1	3/4	5	Max	10 - 15
Veal steak	1	4	5	Max	15 - 20
Cutlets	1	4	5	Max	15 - 20
Hamburgers	1	4	5	Max	7 - 10
Mackerels	1	4	5	Max	15 - 20
Toasted sandwiches	-	4	5	Max	2 - 3
 <b>Fan grill</b>					
Grilled chicken	1.5	3	5	200	55 - 60
Cuttlefish	1.5	3	5	200	30 - 35
Pizza (on 2 racks)	1	2 - 4	15	220	15 - 20
Lasagna	1	3	10	200	30 - 35
Lamb	1	2	10	180	50 - 60
Roast chicken + potatoes	1	2 - 4	10	180	60 - 75
Mackerel	1	2	10	180	30 - 35
Plum cake	1	2	10	170	40 - 50

\*Rack position from the bottom





## HINTS &amp; TIPS

Foods	Weight (kg)	Cooking position*	Preheat time (min)	Temp. setting	Cooking time (min)
 <b>Fan grill</b> <i>(continued)</i>					
Cream puffs <i>(on 2 racks)</i>	0.5	2 - 4	10	190	20 - 25
Biscuits <i>(on 2 racks)</i>	0.5	2 - 4	10	180	10 - 15
Sponge cake <i>(1 cake)</i>	0.5	2	10	170	15 - 20
Sponge cake <i>(2 cakes)</i>	1	2 - 4	10	170	20 - 25
Savory pies	1.5		15	200	25 - 30
 <b>Fan forced</b>					
Tarts	0.5	3	15	180	20 - 30
Fruit cakes	1	2/3	15	180	40 - 45
Fruit cake	0.7	3	15	180	40 - 50
Sponge cake	0.5	3	15	160	25 - 30
Stuffed pancakes <i>(on 2 shelves)</i>	1.2	2 - 4	15	200	30 - 35
Small cakes <i>(on 2 shelves)</i>	0.6	2 - 4	15	190	20 - 25
Cheese puffs <i>(on 2 shelves)</i>	0.4	2 - 4	15	210	15 - 20
Cream puffs <i>(on 3 shelves)</i>	0.7	1 - 3 - 5	15	180	20 - 25
Biscuits <i>(on 3 shelves)</i>	0.7	1 - 3 - 5	15	180	20 - 25
Meringues <i>(on 3 shelves)</i>	0.5	1 - 3 - 5	15	90	180


\*Rack position from the bottom

## HINTS &amp; TIPS

Foods	Weight (kg)	Cooking position*	Preheat time (min)	Temp. setting	Cooking time (min)
 <b>Bake</b>					
Duck	1	3	15	200	65 - 75
Roast veal or beef	1	3	15	200	70 - 75
Pork roast	1	3	15	200	70 - 80
Biscuits ( <i>short pastry</i> )	-	3	15	180	15 - 20
Tarts	1	3	15	180	30 - 35
 <b>Fan assist</b>					
<i>Frozen food</i>					
Pizza	0.3	2	-	250	12
Courgette & prawn pie	0.4	2	-	200	20
Country style spinach pie	0.5	2	-	220	30 - 35
Turnovers	0.3	2	-	200	25
Lasagne	0.5	2	-	200	35
Golden rolls	0.4	2	-	180	25 - 30
Chicken morsel	0.4	2	-	220	15 - 20
<i>Pre-cooked food</i>					
Golden chicken wings	0.4	2	-	200	20 - 25
<i>Fresh food</i>					
Biscuits ( <i>short pastry</i> )	0.3	2	-	200	15 - 18
Fruit cake	0.6	2	-	180	45
Cheese puffs	0.2	2	-	210	10 - 12

\*Rack position from the bottom

## HINTS &amp; TIPS

Foods	Weight (kg)	Cooking position*	Preheat time (min)	Temp. setting	Cooking time (min)
 <b>Rapid cook</b>					
Scotch fillet steak ( <i>seared first</i> )	1	3	5	220	8
Frozen chips	1	3	5	220	15
Chicken drumettes / wingettes ( <i>with dry rub</i> )	1	3	5	230	15
Fresh barramundi fillet ( <i>with crumb</i> )	1	3	5	230	15
Potatoes ( <i>cut into wedges</i> )	0.5	3	5	230	14
<b>Frozen food</b>					
Chicken nuggets / crumbed fish	1	3	5	230	15
Smashed chats ( <i>parboiled</i> )	1	3	4 - 5	220	15

\*Rack position from the bottom

- ① **Note:** Cooking times are approximate and may vary according to personal taste. When cooking using the grill or fan assisted grill, the dripping pan must always be placed on the 1st oven shelf from the bottom.

## CLEANING & MAINTENANCE

- Before cleaning your oven or performing maintenance, make sure that the cooking mode selection knob is set to **off** and the cooking temperature selection knob is set to **off**. To extend the life of your oven, it must be cleaned frequently.
- The enamelled or stainless steel parts should be washed with lukewarm water without using any abrasive powders or corrosive substances. If any stainless steel has difficult to remove stains, use cleaners specifically recommended to clean stainless steel. After cleaning any surface, it is advisable to rinse thoroughly and dry.
- The inside of the oven should preferably be cleaned immediately after use, when it is still warm (but not hot), with warm water and soap. The soap should be rinsed away and the interior dried thoroughly. Avoid using abrasive detergents, scourers acidic cleaners such as lime scale remover, etc. as these could damage the enamel. If stains are particularly tough to remove, use cleaners specifically recommended to clean ovens and follow the instructions provided with the cleaner.

① **Important!** Never use a steam cleaner or caustic oven cleaners for cleaning inside the oven.

- If you operate your oven for an extended period of time, or if you are cooking dishes that contain a lot of water, condensation may form on the oven door. Dry it using a soft cloth and try reducing the cooking temperature.
- There is a seal surrounding the oven opening which is necessary to ensure the correct operation of the oven. Check the condition of this seal on a regular basis. If necessary, clean it but avoid using abrasive products or objects to do so. Should it become damaged, please contact Glen Dimplex Service Department. We recommend you avoid using the oven until it has been repaired.

① **Important!** Never place anything (including foil and oven trays) on the bottom of the oven when it is in operation because this could damage the enamel.

- Clean the glass door using non-abrasive products or sponges and dry it with a soft cloth.

① **Important!** Do not use harsh abrasive cleaners or sharp metal scrapers to clean the oven door glass since they can scratch the surface, which may result in shattering of the glass. Use only non caustic oven cleaners purchased from hardware stores or supermarkets.

## CLEANING & MAINTENANCE

### How to Remove the Oven Door

You can remove the oven door for better access to the oven when cleaning. Proceed as follows to remove the door:

- ① Open the door fully.
- ② Lift up and turn the latch **A** situated on each of the two hinges.
- ③ Grip the door on the two external sides and close it approximately 3/4 way.
- ④ Pull the door up towards you, lifting it out of the oven frame.
- ⑤ To replace the door, repeat the above steps in reverse order.



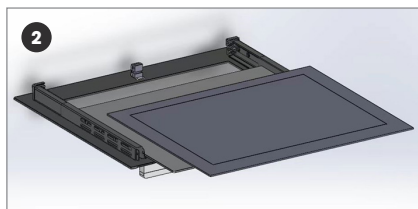
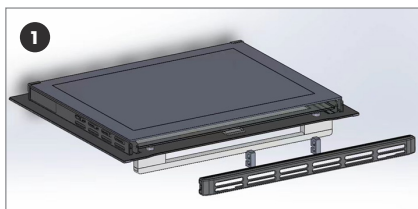
## CLEANING & MAINTENANCE

### How to Dismantle the Oven Door for Cleaning

You can remove the inner door glass for better cleaning.

Proceed as follows to remove the inner door glass:

- ① Remove the cap on top of the door by unscrewing the 2 screws on the left and right sides.
- ② Gently slide out the inner pane of glass.
- ③ Clean the glass with an appropriate cleaner. Dry thoroughly and place on a soft surface.
- ④ Now you can also clean the inside of the outer glass.
- ⑤ Use the reverse procedure to re-assemble the door glass.



## CLEANING & MAINTENANCE

### Replacing the Oven Lamps

⚠ **Warning!** Ensure that the appliance is switched off before replacing the lamp to avoid the possibility of electric shock. Remove the glass cover of the lamp-holder.

Remove the lamp and replace with a lamp resistant to high temperatures (300°C) with the following characteristics:

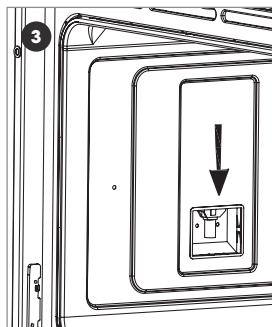
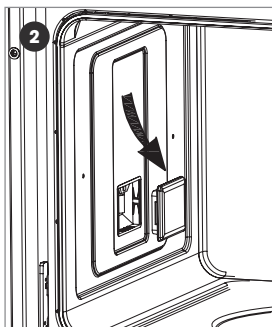
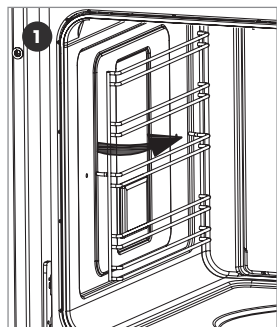
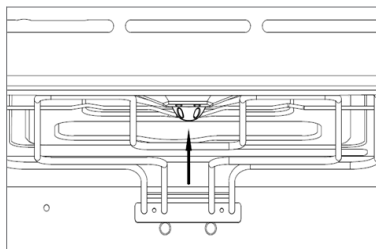
- Voltage: 220-240V
- Wattage: 25W
- Type: G9

① **Note:** Replacement lamps are available from Glen Dimplex.

Replace the glass cover and reconnect the oven to the mains power supply.

### Replacing the side lamp

- ① Remove the side racks.
- ② Take off the protective glass cover.
- ③ Pull the light bulb down to remove it.
- ④ After inserting the new bulb, install the glass cover and side racks back to their original position.



## OVERVIEW



<b>OVERVIEW</b>	<b>48 - 50</b>
<b>DAILY USE</b>	<b>51 - 55</b>
<b>HINTS &amp; TIPS</b>	<b>56 - 57</b>
<b>TROUBLE SHOOTING</b>	<b>58</b>
<b>CLEANING &amp; MAINTENANCE</b>	<b>59 - 63</b>



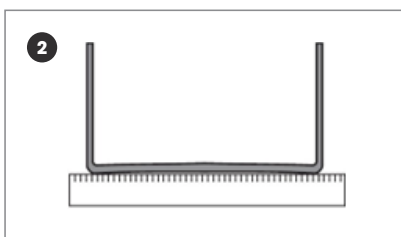
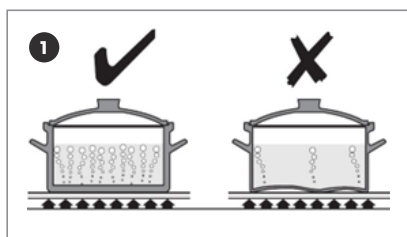
## OVERVIEW

### Before Using Your New Hob

- ① **Important!** Read this guide, taking special note of the 'Safety Warnings' section.
- ① **Important!** Remove any protective film that may still be on your ceramic hob.

### The Hob

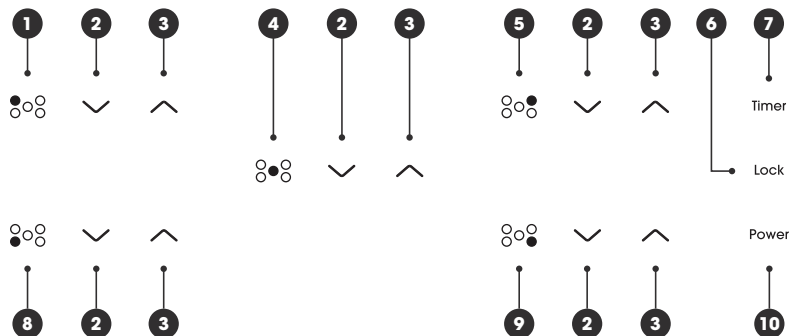
- Use only pans that are suitable for ceramic hobs. We recommend stainless steel and enamelled steel pans as pots and pans with copper or aluminium bases leave traces on the hob that are difficult to remove. Glass-ceramic cookware is not suitable because of its poor conductivity. The kind of pan you use and the quantity of food affects the setting required. Higher settings are required for larger quantities of food.
- Pots and pans should have thick, smooth, flat bottoms. This ensures the maximum heat transfer from the hob to the pan, making cooking quick and energy efficient. Never use a round-bottomed wok, even with a stand, **Fig. 1**.
- The very best pans have bases that are very slightly curved up when cold. If you hold a ruler across the bottom you will see a small gap in the middle. When they heat up the metal expands and lies flat on the cooking surface, **Fig. 2**.



- Make sure that the base of the pan is clean and dry to prevent any residue burning onto the hob panel. This also helps prevent scratches and deposits.
- Always use pans that are the same size as (or slightly larger than) the areas marked on the hob. Using a lid will help the contents boil more quickly.

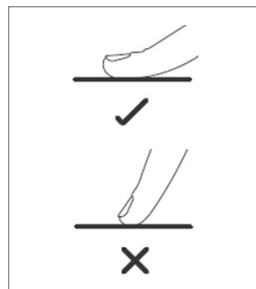
## OVERVIEW

## Using the Touch Controls



① Rear left zone	⑥ Lock / unlock
② Decrease power level / time	⑦ Timer control
③ Increase power level / time	⑧ Front left zone
④ Centre zone	⑨ Front right zone
⑤ Rear right zone	⑩ Power on / off

- The controls respond to touch, so you don't need to apply any pressure.
- Use the ball of your finger, not its tip.
- You will hear a beep each time a touch is registered.
- Make sure the controls are always clean, dry, and that there is no object (e.g. a utensil or a cloth) covering them. Even a thin film of water may make the controls difficult to operate.







## DAILY USE

### Operating the Hob

To switch on the hob press the **power** button. Each of the cooking zone digital displays will illuminate, showing **0** indicating the ceramic hob is in standby mode.

#### To activate a cooking zone

- ① Place a suitable pan size on the cooking zone that you wish to use.
- ② Make sure the bottom of the pan and the surface of the cooking zone are clean and dry.
- ① **Note:** If hob functions are not activated within 10 seconds it will automatically shut down.
- ③ Select the zone you will be using, the dot next to the display will flash to each of the zone.
- ④ Press either the  or  button to select the required power level
- ① **Note:** The power level has a repeat function. While holding down the  or  button, the power level will increase/decrease by one level every 0.3 seconds.

#### To deactivate a cooking zone

Select the zone and reduce the power to **0**.

After 10 seconds have elapsed the element will automatically switch off.

#### Rapid shutdown

All the cooking zones can be switched off by pressing the main **power** button.








Any 'hot' zones that were in use will show the residual heat indicator **H** in the display.

## DAILY USE

### Dual Cooking Function

The centre zone is a dual cooking zone. This allows you to cook with either a small pan or a large pan. In standard mode the inner ring will be on, which is ideal for small pans.

#### To activate the dual cooking function

- ① Press the **power** button.
- ② Select the **centre zone**  button.
- ③ Press together the  or  button, the external ring will activate. The indicator light will appear next to the centre zone indicator display and continues to stay on until you switch off the dual zone setting.
- ④ Press the  or  button to adjust the power of the dual zone setting.
- ⑤ To switch off the dual zone press and hold the  or  buttons together, the external ring will deactivate and the indicator light will disappear and will revert to standard mode.
- ⑤ Remember to power off the zone after use by pressing the **power** button.

## DAILY USE

### Locking the Cooktop

This allows the control panel to be locked to prevent any accidental use.

- ① **Important!** The hob is equipped with a key lock to lock the controls.  
This can also be used when the hob is on and no zones selected.

### To lock the cooktop

- ① Press the **power** button.
- ② Press the **lock** button for approximately two seconds, the indicator light will appear next to the **lock** button. While locked no adjustments can be made to any of the zones. Lock remains active when the hob is turned off.
- ① **Important!** For safety reasons, it is possible to switch off the hob using the key when the lock function is on.

### To unlock the controls

- ① Make sure the hob is turned on.
- ② Select and hold the **lock** button for 3 seconds.
- ③ You can now start using your hob.
- ① **Note:** When the hob is in lock mode, all the controls are disabled excepting the **power** button, you can always turn the hob off with the **power** button in an emergency, but you will need to unlock the hob first when next using.

### Residual Heat Warning

After use, a cooking zone will remain hot for a while as heat dissipates. When a cooking zone is switched off the **residual heat indicator symbol H**, will appear in the display. This shows that the cooking zone temperature is above 60°C and may still cause burns. Once the temperature has dropped to below 60°C the **H** will go out.

Please remember the cooking zone will remain hot for an extended period after the **H** has gone out.

## DAILY USE

### Auto Shutdown

The hob will automatically shutdown if you ever forget to turn them off.

The default shutdown times are shown in the table below:

Power level	1	2	3	4	5	6	7	8	9
Default operating time (hour)	6	6	5	5	4	1.5	1.5	1.5	1.5

- ① **Note:** If the cooking zone is hot then an *H* will flash alternately along with the error code.

### Using the Timer

- ① **Note:** The timer can be set for up to 99 minutes.

## DAILY USE

### Using the timer to switch off one or more cooking zones

- ① Select the zone that you want to set the timer for.
- ② Touch the **timer** button and **0** will show in the timer display and the **0** will flash.
- ③ Set the time by touching the  $\wedge$  or  $\vee$  buttons.  
For example, 95 minutes will show.
- ④ When the time is set, it will begin to count down immediately.  
The display will show the remaining time.
- ① **Note:** There will be a red dot in the right bottom corner of the power level indication, indicating that zone is selected.
- ⑤ When the timer expires, the corresponding cooking zone will switch off automatically.
- ① **Note:** Other cooking zones will keep operating if they are on.

### If the timer is set on more than one zone

- ① When you set the timer for several cooking zones, red dots of the relevant cooking zones are indicated. The timer display shows the shortest timer and the dot of the corresponding zone illuminates.
- ② Once the countdown timer expires, the corresponding zone will switch off. Then it will show the next shortest timer and the dot of the corresponding zone will illuminate.
- ① **Note:** To see the remaining time of any set zone, touch the timer button, the dot of the corresponding zone will flash, and the corresponding timer will be displayed in the timer indicator.

### Canceling the timer

- ① Select the zone that you want to cancel the timer for.
- ② Select the **timer** button, the indicator will flash
- ③ Touch the  $\vee$  button to set the timer to **0**, and cancel the timer.

## HINTS & TIPS

### Cooking Guidelines

Take care when frying as the oil and fat heat up very quickly. At extremely high temperatures oil and fat will ignite spontaneously and this presents a serious fire risk.

### Cooking Tips

- When food comes to the boil, reduce the power setting.
- Using a lid will reduce cooking times and save energy by retaining the heat.
- Minimise the amount of liquid or fat to reduce cooking times.
- Start cooking on a high setting and reduce the setting when the food has heated through.

### Simmering, cooking rice

- Simmering occurs below boiling point, at around 85°C, when bubbles are just rising occasionally to the surface of the cooking liquid. It is the key to delicious soups and tender stews because the flavours develop without overcooking the food. You should also cook egg-based and flourthickened sauces below boiling point.
- Some tasks, including cooking rice by the absorption method, may require a setting higher than the lowest setting to ensure the food is cooked properly in the time recommended.

### Searing steak

To cook juicy flavoursome steaks:

- ① Stand the meat at room temperature for about 20 minutes before cooking.
- ② Heat up a heavy-based frying pan.
- ③ Brush both sides of the steak with oil. Drizzle a small amount of oil into the hot pan and then lower the meat onto the hot pan.
- ④ Turn the steak only once during cooking. The exact cooking time will depend on the thickness of the steak and how cooked you want it. Times may vary from about 2 – 8 minutes per side. Press the steak to gauge how cooked it is – the firmer it feels the more ‘well done’ it will be.
- ⑤ Leave the steak to rest on a warm plate for a few minutes to allow it to relax and become tender before serving.





## HINTS & TIPS

### For stir-frying

- ① Choose a ceramic compatible flat-based wok or a large frying pan.
- ② Have all the ingredients and equipment ready. Stir-frying should be quick. If cooking large quantities, cook the food in several smaller batches.
- ③ Preheat the pan briefly and add two tablespoons of oil.
- ④ Cook any meat first, put it aside and keep warm.
- ⑤ Stir-fry the vegetables. When they are hot but still crisp, turn the cooking zone to a lower setting, return the meat to the pan and add your sauce.
- ⑥ Stir the ingredients gently to make sure they are heated through.
- ⑦ Serve immediately.

### Heat Settings

The exact setting will depend on several factors, including your cookware and the amount you are cooking. Use the  or  button on the ceramic hob to find the best settings.

Heat setting	Suitability
1 - 2	<ul style="list-style-type: none"> <li>• Delicate warming for small amounts of food</li> <li>• Melting chocolate, butter, and foods that burn quickly</li> <li>• Gentle simmering</li> <li>• Slow warming</li> </ul>
3 - 4	<ul style="list-style-type: none"> <li>• Reheating</li> <li>• Rapid simmering</li> <li>• Cooking rice</li> </ul>
5 - 6	<ul style="list-style-type: none"> <li>• Pancakes</li> </ul>
7 - 8	<ul style="list-style-type: none"> <li>• Sauteing</li> <li>• Cooking pasta</li> </ul>
9	<ul style="list-style-type: none"> <li>• Stir-frying</li> <li>• Searing</li> <li>• Bringing soup to the boil</li> </ul>

## TROUBLE SHOOTING

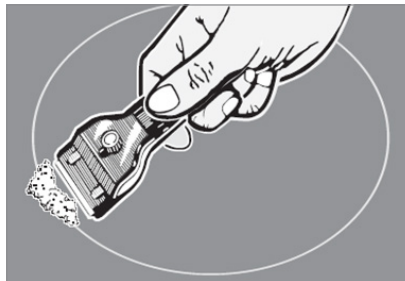
Problem	Possible causes	What to do
The cooktop cannot be turned on	No power	Make sure the cooktop is connected to the power supply and that it is switched on
		Check whether there is a power outage in your home or area. If you've checked everything and the problem persists, call a qualified technician
The touch controls are unresponsive	The controls are locked	Unlock the controls. See section 'using your ceramic cooktop' for instructions
The touch controls are difficult to operate	There may be a slight film of water over the controls or you may be using the tip of your finger when touching the controls	Make sure the touch control area is dry and use the ball of your finger when touching the controls
The glass is being scratched	Rough-edged cookware	Use cookware with flat and smooth bases. See 'choosing the right cookware'
	Unsuitable, abrasive scourer or cleaning products being used	See 'care and cleaning'
Cooking zone has turned itself off unexpectedly, a tone sounds and an error code is displayed (typically alternating with one or two digits in the cooking timer display)	Technical fault	Please note down the error letters and numbers, switch the power to the hob off at the wall, and contact a qualified technician

## CLEANING & MAINTENANCE

**⚠ Warning!** Before any intervention, disconnect the power supply of the device

### Cleaning the ceramic cooktop

- The cooktop should be regularly cleaned; preferably after every use, once the residual heat warning lights have gone off. This will prevent it from becoming scratched or dirty.
- In the interests of hygiene and safety, always keep the hob clean as a buildup in fats and other foodstuffs could result in a fire.
- Clean only the parts listed in this guide.
- Smudges from aluminum-bottom pans can be easily cleaned off with a cloth dampened in vinegar.
- Remove any burnt residues after cooking with the scraper; rinse with water and wipe dry with a clean cloth. Regular use of the scraper considerably reduces the need for chemical detergents for the daily cleaning of the cooktop.



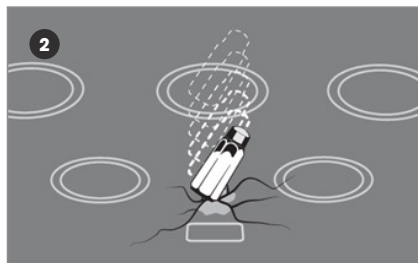
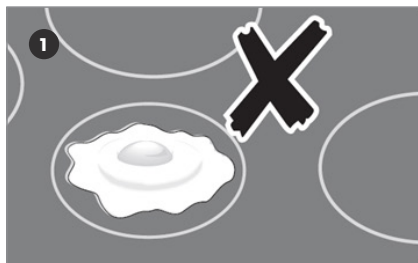
**⚠ Warning!** Clean with caution. If a wet sponge or cloth is used to wipe spills on a hot surface, be careful to avoid steam burns. Some cleaners can produce noxious fumes if applied to a hot surface.

- Never use abrasive or corrosive detergents (e.g. cleaning powders, oven sprays, spot-removers, wire sponges).
- Never use a steam jet to clean the appliance.

## CLEANING & MAINTENANCE

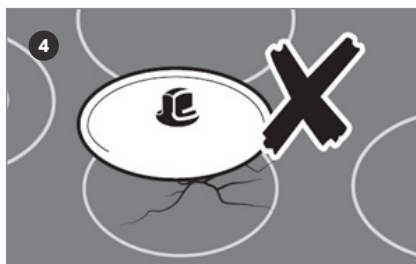
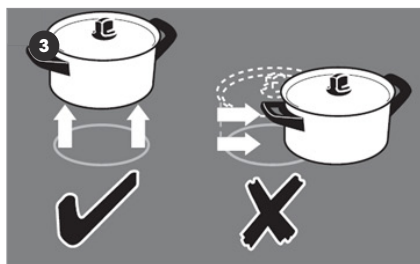
### Cooktop Care

- **Never** cook food directly on the hob surface **Fig. 1**.
- **Do not** use the hob surface as a cutting board.
- **Do not** leave utensils, foodstuffs or combustible items on the hob when it is not in use (e.g. tea towels, frying pans containing oil).
- **Do not** place plastic or aluminium foil, or plastic containers, on the hob.
- **Do not** leave the hob zones switched on unless being used for cooking.
- **Never** allow anyone to climb or stand on the hob.
- **Do not** stand or rest heavy objects on the hob. Although the ceramic surface is very strong, a sharp blow or sharp falling object (e.g. a salt cellar) might cause the surface to crack or break, **Fig. 2**.
- Should a crack appear in the surface, disconnect the appliance immediately from the supply and arrange for its repair.



## CLEANING & MAINTENANCE

- Always lift pans off the hob. Sliding pans may cause marks and scratches, **Fig. 3**.
- Always turn the controls off before removing a pan.
- **Do not** place anything between the base of the pan and the hob surface (e.g. asbestos mats, aluminium foil, Wok stand).
- Take care not to place hot lids onto the hob surface.
- Lids that have been used to cover a hot pan can 'stick' or create a 'vacuum' effect to the glass hob. Should this occur, **do not** attempt to lift the lid off the glass surface, this may damage the glass. Instead slide the lid to the edge of the hob surface and remove, taking care not to scratch the hob surface. Alternatively wait until the lid has cooled to room temperature, the vacuum has been released, then remove the lid by lifting it from the hob surface **Fig. 4**.



⚠ **Warning!** Take care **not** to place metallic objects such as knives, forks, spoons and lids on the hob surface since they can get hot.

⚠ **Warning!** The appliance is not intended to be operated by means of external timer or separated remote-control system.

- Care should be taken that no water seeps into the appliance.
- Avoid heating an empty pan. Doing so may damage both the hob and pan.
- **Do not** use abrasive cleaners / pads, oven aerosols / pads or stain removers on the surface.
- We recommend that you avoid wiping any surface unit areas until they have cooled and the residual heat indicator has gone out. Sugar spills are the exception to this (see 'Cleaning your Hob'). After cleaning, use a dry cloth or paper towel to remove any cleaning cream residue.

## CLEANING & MAINTENANCE

What	How	Important
<b>Everyday soiling on glass (fingerprints, marks, stains left by food or non-sugary spillovers)</b>	① Switch the power to the cooktop off	When the power to the cooktop is switched off, there will be no 'hot surface' indication but the cooking zone may still be hot! Take extreme care
	② Apply a cooktop cleaner while the glass is still warm (but not hot!)	Never leave cleanign residue on the cooktop. The glass may become stained
	③ Rinse and wipe dry with a clean cloth or paper towel	Heavy-duty scourers, some nylon scourers and harsh / abrasive cleaning agents may scratch the glass. Always read the label to check if your cleaner or scourer is suitable
	④ Switch the power to the cooktop back on	
<b>Boil overs, melts, and hot sugary spills on the glass</b>	Remove these immediately with a fish slice, palette knife or razor blade scraper suitable for ceramic glass cooktops, but be aware of hot cooking surfaces	Remove stains left by melts and sugary foods or spillovers as soon as possible. If left to cool on the glass, they may be difficult to remove or even permantely dmage the glass surface
	① Switch the power to the cooktop off at the wall	
	② Hold the blade or utensil at a 30° angle and scrape the soiling or spill to a cook area of the cooktop	Cut hazard! When the safety cover us retracted, the blade in a scraper is razor sharp. Use with extreme care and always store safely and out of reach of children
	③ Clean the soiling or spill up with a dish cloth or paper towel	
	④ Follow steps 2 to 4 for 'everyday soiling on glass' above	

## CLEANING & MAINTENANCE

What	How	Important
Spillovers on the touch controls	① Switch the power to the cooktop off	The cooktop may beep and turn itself off, and the touch controls may not function while there is liquid on them
	② Soak up the spill	
	③ Wipe the touch control area with a clean, damp sponge or cloth	
	④ Wipe the area completely dry with a paper towel	Make sure you wipe the touch control area dry before turning the cooktop back on
	⑤ Switch the power to the cooktop back on	

## PRODUCT INFORMATION

<b>Model number(s):</b>	EFS9010CERS (Stainless Steel)
<b>Voltage &amp; frequency:</b>	220 - 240V ~ / 50 - 60Hz
<b>Usable volume:</b>	133L
<b>Total volume:</b>	148L
<b>Output power:</b>	10500-12500W
<b>Net weight (kg):</b>	65.0
<b>Gross weight (kg):</b>	80.0
<b>Product dimensions (mm):</b>	900 (w) x 900 - 945 (h) x 600 (d)



## MANUFACTURER GUARANTEE

This warranty is provided in Australia by Glen Dimplex Australia Pty Limited ABN 69 118 275 460 (**Phone number 1300 556 816**) and in New Zealand by Glen Dimplex New Zealand Limited NZBN 9429000069823 (**Phone number 09 274 8265**) in respect of the Euromaid product.

### 1. Euromaid Express Warranty

Subject to the exclusions below, we warrant that the product will not have any electrical or mechanical breakdowns within:

- Ⓐ In the case of **Euromaid** products used for personal, domestic or household purposes, a period of **2 years** from the date the product is purchased as a brand-new product from a retailer located in Australia / New Zealand.
  - Ⓑ The warranty period may be extended by an additional **3 years** (5 years total) if the appliance is registered on the **Euromaid** website (listed below) within 90 days following the date of original purchase.  
**Australia:** euromaid.com.au    **New Zealand:** euromaid.co.nz
  - Ⓒ In the case of **Euromaid** products used for purposes other than personal, domestic or household purposes (including business or commercial use), a period of 90 days from the date the product is purchased as a brand-new product from a retailer located in Australia / New Zealand. **Euromaid** products are designed and intended for domestic use only; and
  - Ⓓ All warranty repairs must be carried out by Glen Dimplex or their nominated service agent.
- ① **Note: warranty periods detailed above may vary in line with agreements with select retail and builder partners and may differ between Australia and New Zealand.**

The benefits conferred by this express warranty are in addition to the Consumer Guarantees referred to in section 3 and any other statutory rights you may have under the Australian / New Zealand Consumer Law and/or other applicable laws.

## MANUFACTURER GUARANTEE

### 2. Warranty Exclusions

This express warranty does not apply where:

- Ⓐ The product has been installed, used or operated otherwise than in accordance with the product manual or other similar documentation provided to you with the product;
- Ⓑ The product requires repairs due to damage resulting from accident, misuse, incorrect installation, insect or vermin infestation, improper liquid spillage, cleaning or maintenance, unauthorised modification, use on an incorrect voltage, power surges and dips, voltage supply problems, tampering or unauthorised repairs by any persons, use of defective or incompatible accessories or exposure to abnormally corrosive conditions, events independent of human control which occurred after the goods left the control of Glen Dimplex;
- Ⓒ The repair relates to the replacement of consumable parts such as fuses and bulbs or any other parts of the product which require routine replacement;
- Ⓓ You are unable to provide us with reasonable proof of purchase for the product;
- Ⓔ The breakdown occurs after the expiry of the express warranty period set out in section 1 or;
- Ⓕ The product was not purchased in Australia / New Zealand as a brand-new product.

### 3. Consumer Guarantees

Our goods come with guarantees that cannot be excluded under the Australian / New Zealand Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

# MANUFACTURER GUARANTEE

## 4. How to Make a Claim

You may make a claim under this warranty through our website, contacting our customer care line or via email. Contact details for Glen Dimplex Australia and New Zealand can be found at the end of this document.

To make a valid claim under this warranty, you must:

- a) Lodge the claim with us as soon as possible and no later than 14 days after you first become aware of the breakdown;
- b) Provide us with the product serial number;
- c) Provide us with reasonable proof of purchase for the product. This can take the form of a store receipt, new home handover form or other payment receipt documentation; and
- d) If required by us, provide us (or any person nominated by us) with access to the premises at which the product is located at times nominated by us (so that we can inspect the product).

## 5. Warranty Claims

If you make a valid claim under this warranty and none of the exclusions set out in section 2 apply, we will, at our election, either repair the product or replace the product with a product of identical specification (or where the product is superseded or no longer in stock, with a product of as close a specification as possible).

Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods. Products are designed and supplied for normal domestic use. We will not be liable to you under this warranty for business loss or damage of any kind whatsoever.

### Contact our Customer Care Team

#### **Glen Dimplex Australia Pty Ltd**

Ph: 1300 556 816  
customer.care.ha@glendimplex.com.au  
www.glendimplex.com.au

#### **Glen Dimplex New Zealand Ltd**

Ph: 09 274 8265  
nztechserv@glendimplex.co.nz  
www.glendimplex.co.nz

## NOTES

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## NOTES

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## NOTES

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## **READ THE INSTRUCTION BOOKLET BEFORE INSTALLING & USING THE APPLIANCE.**

The manufacturer will not be responsible for any damage to property or to persons caused by incorrect installation or improper use of the appliance. The manufacturer is not responsible for any inaccuracies, due to printing or transcription errors, contained in this manual. In addition, the appearance of the figures reported is also purely indicative.

The manufacturer reserves the right to make changes to its products when considered necessary and useful, without affecting the essential safety and operating characteristics. Glen Dimplex constantly seeks ways to improve the specifications and designs of their products. Whilst every effort is made to produce up to date literature, this document should not be regarded as an infallible guide. Actual product only should be used to derive cut out sizes.

All appliances must be installed by a qualified person/s with adherence to the relevant electrical, plumbing and building codes, with compliance being issued as required by state or national legislation.

Additionally, all upright cookers must have the anti-tilt device installed correctly in adherence to the relevant standards by a licenced installer.

For maximum effectiveness and efficiency all rangehoods should be installed with the use of ductwork, by a licenced installer with adherence to the relevant state and national building codes and regulations.

All Glen Dimplex appliances are for Domestic use only, and must be installed by a licenced installer into Domestic Applications only, without exception and to the required Authorities guidelines. Any installation outside of this will **VOID** warranty. Alfresco areas are not a Domestic application.

# Euromaid

## **Distributed by**

### **Glen Dimplex Australia Pty Ltd**

Ph: 1300 556 816

[customer.care.ha@glendimplex.com.au](mailto:customer.care.ha@glendimplex.com.au)

[www.glendimplex.com.au](http://www.glendimplex.com.au)

### **Glen Dimplex New Zealand Ltd**

Ph: 09 274 8265

[nztechserv@glendimplex.co.nz](mailto:nztechserv@glendimplex.co.nz)

[www.glendimplex.co.nz](http://www.glendimplex.co.nz)

*For service advice, please contact the Customer Care Centre by phone or email above.*

*For full terms and conditions, or to register your product warranty, please visit our website.*

# **Euromaid**

**[euromaid.com.au](http://euromaid.com.au) | [euromaid.co.nz](http://euromaid.co.nz)**